# COMPUTERWORLD

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# Poor Security Leaves DP Facilities Ripe for Sabotage

By Peter F. Carr

Leading detective agencies and security specialists believe the security precautions taken in most DP installations are vastly insufficient. Existing methods, they say, would be ineffective in repelling intruders such as dissident students, political activists attempting to emphasize a demand, or disgruntled employees seeking

emphasize a demand, of disgrathed employees seeming revenge for some real or imagined grievance.

"Security in most installations is definitely not given enough consideration, especially physical security," according to Charles F. Hemphill Jr., loss prevention consultant with the Wackenhut Corp., one of the largest

private detective agencies in the U.S.

Recent events lend credence to Hemphill's opinion. In

February, 1969, students at Montreal's Sir George Williams University burned \$1.6 million worth of com-puter equipment. In March of this year a bomb blast ripped through the offices of an IBM data processing headquarters in New York. Last month students at Fresno State College in California destroyed the college's \$500,000 computer by hurling a Molotov cocktail through the window.

#### **Take Precautions**

Hemphill, who is presently investigating security for a Florida bank, points out that such an incident might have been prevented had the college administrators taken the precaution of locating their computer in a windowless room, or of installing bulletproof glass in the

computer room.

Such elaborate precautions may have appeared unnecessary up to now to the managers of most computer installations, Hemphill says. But with the growing unrest in the country, the increasing sophistication of sabo-teurs, and the potential that computers offer for easily inflicted and costly damage, major precautions are necessary for data processing managers to fully protect their computers, he says.

However, not all computer centers require the same degree of security, nor can many afford maximum security, according to George O'Neill of the Pinkerton Detective Agency. Most of the colleges and institutions are working on a limited budget, and cannot afford the

(Continued on Page 4)



Seattle center and the Space Needle, site of the 1970 DPMA International Conference and Business Exposition.

# DPMA This Month

# Short Course' Back

By Thomas J. Morton

CW Midwest Bureau PARK RIDGE, Ill. - The "short course" concept, intro-duced by the Data Processing Management Association at its conference in Boston in 1967 and implemented to its present effectiveness in Washington,

D.C., in 1968, will be employed again this year in Seattle when the DPMA presents its 19th annual International Data Processing Conference, June 23-26.

The "short course" concept The "short course" concept was introduced, according to the DPMA, to provide "greater depth penetration of the subject matter." This year, in Seattle, the DPMA said, "The conference seminar 'short course' spotlight will focus on the latest concents in technical and general concepts in technical and general management practices, with sessions especially designed to point the way to better management.'

The DPMA has scheduled 10 programs on varying subjects called "series." Each "series" is broken into three seminars. The series are, the DPMA said, "Designed to cover areas of wideranging interest to the data processing community. Each semi-nar, then, deals with specific, (Continued on Page 2)

# User Backlash Is Developing **Against High Education Costs**

By Phyllis Huggins

CW West Coast Bureau
LOS ANGELES – Many IBM users are delaying decisions on the use of IBM's "for-a-fee" educa-tion services as well as on the use of any other outside services since unbundling and its related higher costs.

Industry sources say IBM is below its quota for selling education services under the unbundling arrangement. But independent firms that are geared to compete with IBM in this field are also finding

themselves below quota.

The reason for the slowdown seems to be continuing after-effects of the shock of unbun-dling to the users' budgets. Until users can more fully appraise what has happened to them under unbundling they seem to be cautious about looking to non-IBM sources or even to IBM.

## \$200,000 Forecast

One major bank in California said a cost accounting of its education needs forecast a \$200,000 budget for the year. The bank hired an instructor and a training officer and set up its own operation. "We are looking into outside services such as visual aids and are trying National Data Systems training aids. We will still use IBM for advanced training courses." He also noted that the new cost of training has affected the hiring of trainees - "we are now upgrading career bankers.

Another large bank said it has always tended to

upgrade from within and train from within. "As we are Micr oriented, we have special needs. We established a training department since unbundling and are utilizing experienced people within our organization as instructors."

The biggest problem for this bank is not just education but unbundling itself. "We had bought about \$6 million worth of IBM equipment, and expected continuing services. Now we've been hit between the eyes. We still rent some equipment but the 3% reduction doesn't come anywhere near our costs."

To help offset costs the bank has replaced IBM tape units with Telex units, IBM disk drives with Marshall drives, and key punches with Univac punches. "This is not only saving us \$200,000 a year but we now have enough people around to help our customer engineering problems. IBM's service was not adequate. With this saving, we'll hopefully be able to make up some of the costs such as education," a bank spokesman said.

General Telephone Co. estimated its education costs with unbundling, and then formed a separate subsidiary of its internal training staff.

System Development Corp., one of the major training sources in the industry, teamed up with Boothe Resources International to provide an extensive selection of classes. It reported that interest in the basic classes is disappointing.

# **WU Accused of Deficient Service** To BR, Favoring Sicom Customers

By Ronald A. Frank

WASHINGTON, D.C. - Bunker-Ramo Corp., in a complaint filed before the Federal Communications Commission, has charged that Western Union is expanding its data processing services in violation of existing tariffs, while allowing its com-mon carrier services to deteri-

The complaint charges that Western Union has favored users of its Securities Industry Communications System (Sicom) service at the expense of Bunker-Ramo's customers, Bunker-

Ramo offers several stock quotation services to firms associated with major stock market operations. These include the Tele-trade, Teleticker, and Tele-register services, all of which use Western Union data lines and maintenance services.

In its complaint filed with the FCC on June 5, Bunker-Ramo asks \$1,318,000 in compensatory damages and \$3,954,000 in punitive damages. The commission does not have the power to award damages, however, and an FCC spokesman told CW that this question "could only be decided by the

courts."
The FCC does have the power to regulate carriers such as Western Union and rule on violations of its tariffs. Bunker-Ramo, in the complaint, charges that WU has violated the Com-munications Act of 1934 by not providing equal installation and maintenance services to all its customers, This charge does fall under the FCC's jurisdiction,

In addition, Bunker-Ramo charges that WU has been expanding the Sicom service to include data processing services such as the matching of brokers'

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## **California Elections:** anager's Nightmare DP

CW West Coast Bureau ANGELES - The Calif-LOS ornia elections could be called a data processing manager's nightmare. Assemblyman Paul Priolo (R-Los Angeles), chairman of the State Elections and Reapportionment Committee, said his committee will investigate slow vote counts and irregularities in Fresno, Los Angeles, Orange, and San Diego counties. All of them used computers

He said that an initial investigation showed that in no case it the fault of the computers but

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charge. His committee's investigation will be the third by that group in two years in Los Angeles alone

The Los Angeles County Board of Supervisors is also appointing a blue ribbon committee to in vestigate the problem. This will be the second such committee

for Los Angeles in one year.

The other counties in the controversy are calling for local investigations of their vote counts.

Whether anyone will ever know what the true vote count in Los Angeles was is considerably in doubt due to lost ballots incorrectly printed ballot guides.

#### **Bad for Image**

What is sure is that some heads are going to roll. Computers have suffered a real setback in the public image, and lawsuits of varying types are going to tie up official results in at least Los Angeles County for some indefinite period of time

Adding to the problems pre-viously reported [CW, June 10], some computer tapes were prepared incorrectly in Los Angeles, and the registrar's office has to locate the precinct ballots and reconstruct the tapes. Finding the right ballots to do this could take days.

Ballots from 10 or 11 precincts are still lost. In the last Los Angeles City primary, ballots from 14 precincts were lost.

A registrar's office check of all ballot books, which guide the

voter as to where to punch his hole to record a vote for his candidate, shows so far that out of 168,000 pages checked there 200 pages of faulty candidate listing. A total of roughly 400,000 pages are involved in Votomatic ballot guides.

It is impossible in most cases to reconstruct the vote by manual counting as not all ballot guides in a poll were incorrect. Therefore, there is no way of knowing which punched cards were preproperly and which weren't.

### Case Delayed

Beverly Hills Judge Leonard Wolf's case to prevent ballot count of his district due to incorrect ballot listing was delayone week to permit time to audit the books in his district and find the extent of the error

factor.
In another development, supervisor Kenneth Hahn, a candidate for governor, has asked the State Supreme Court to invalidate the entire California election due to irregularities

#### Late, Late, Late

One week after the election the Los Angeles County vote count was not completed, and it was not known when it would

Fresno County finally got its vote count started 90 hours after

the election when the program was finally debugged. The trouble was due to having one man write the program. He was the only one who knew the Easycoder Language for the county's Honeywell 2200 used for the count. When it was apparent that he was running into trouble, there was no one to help him out.

Election morning the auditorcontroller's office assigned a six-man team headed by a Honeywell man to start writing an entirely new program using Cobol. Whichever program got on the air first was to be the one used. The winner was the oneman Easycoder program.

#### Carrier Service Neglect Charged Ш

(Continued from Page 1) buy and sell orders,

Bunker-Ramo said that since the FCC authorized WU to operate the Sicom service, the car-rier has provided a steadily decreasing level of service to Bunker-Ramo customers.

Sicom is a service for the stock brokerage community that of-fers store and forward messageswitching to brokerage houses to link their remote offices through three Univac 415 computers operated by WU in New York.

The complaint says that since early 1968 when Sicom was first approved by the FCC, "the defendant's delays in new installations for Bunker-Ramo and its

customers began to grow in duration. By February, 1970, there were 21 installations past due for more than one month. Many were two months overdue and longer. Delays for as long as seven months have been experi-

The complaint says that "since July, 1969, Western Union has failed to complete any new installations for Bunker-Ramo or its customers on or reasonably near the defendant's scheduled target dates. It is noted by the complainant that it [WU] can offer no hope for improve-ment."

The complaint says that before 1968 repair service calls to Western Union by users of Bunker-Ramo quotation services were corrected "ordinarily in less than one day, usually in a matter of hours." After Sicom was initiated, WU "permitted service failures to continue first for hours, then days, then weeks," despite repeated requests for the restoration of service.

In New York, a Western Union spokesman told CW that the carrier had not yet received a complete copy of the Bunker-Ramo complaint to the FCC. He added that the company would make a statement later.

The charge that Western Union is expanding its data processing services could have far-reaching implications. The FCC recently

released its tentative ruling in the computer inquiry which specifically would prohibit common carriers from offering data processing services unless the services were provided exclusively through separate subsidiaries.

When the Sicom service was first proposed as a tariffed service by Western Union in 1967, Bunker-Ramo was among several intervenors that asked the FCC to deny the service.

At issue was the possibility of Western Union competing un-fairly, by virtue of its common carrier facilities and status, with commercial companies such as Bunker-Ramo.

In a recently published book, Computer and Telecommunications: Issues in Public Policy, the authors, Stuart Mathison and Philip Walker, state: "Both the provision of terminals and the message-switching computer service [offered as part of Sicom] constitute competitive markets which Western Union is attempting to enter by tying the leasing of these items to the leasing of a product (communication lines sold on a basis very advantageous to the customer) over which it has economic power.

The entire issue of Sicom offering unfair competition could again be raised if the FCC agrees to consider the Bunker-Ramo complaint. **'Short Course** Concept

# vices Hurt Education Ser

(Continued from Page 1) Boothe noted that special courses such as systems development and implementation, and application systems design are receiving strong interest. According to Ron Morrison, president of Boothe Resources, "We are giving free introductory courses to management people so that they can see our credentials, our roots, and qualifications. There's a 'wait and see' attitude among users of education services.

major aerospace firm said: "Our problems are so severe under the present economic climate that education is a minor element. We have always had in-house training courses and only used IBM for special needs. We still do this, I don't think their costs are prohibitive and the quality is good. If it isn't, now that we're paying, I'll be the first to howl. But education is

the least of our problems.

At a recent meeting of the County Association of California Data Processors, the possibility of setting up cooperative training centers to serve several counties was suggested. This is being investigated as a possible solution to unbundling education costs.

However, they also are still in the process of assimilating the effects of unbundling in order to determine what steps can be taken to adjust to the impact. As one user said, "We are getting along by doing without, but in one year it will catch up with

# **DPMA** to Use

(Continued from Page 1) timely subjects with discussion emphasis on the series topic

"Participants also benefit," explained Tom Waters, the DPMA exhibits manager, "with the 'short course' concept in regis tering. All the seminars are pre-grouped for them. They can choose the 'course' they feel will help them the most."

The series seminar programs begin on Wednesday, June 24. Each series, or topic, having three seminars, runs Wednesday afternoon, Thursday morning, and Thursday afternoon.

The seminars are approximate-ly two and one half hours in length, the DPMA pointed out, "leaving ample time in the day for viewing the exhibits or other conference activities.'

On Friday, the convention's final day, a program of "Open Selection" seminars has been scheduled. "To keep data pro-

cessing professionals abreast of timely matters," said Waters.

"This year's series," said a DPMA spokesman, "are a top-notch collection. All of the seminars will be led by people who are recognized the world-over as

leaders in their fields. With all the concern over tightened budgets and economical unrest, especially since unbundling, the series on operations management and on consulting firms should be most topical.

# CW N.Y. Bureau Chief Mugged

NEW YORK - Manhattan renewed its welcome for Computerworld's New York branch last week when that office's chief, E. Drake Lundell, was jumped and beaten by three unknown males, two black and a white.

Lundell was attacked near Washington Park in Greenwich

Village the evening of June 9. He was taken to St. Vincent's Hospital in the village, suffering from cuts, contusions and abrasions, plus a possible concussion.

His glasses were smashed when he was struck in the face by one

of the trio.

The New York Police Department is investigating the incident, although no leads were reported. The police department has also reported no leads since the break-in and ransacking of the New York office of Computerworld during its first week of operation

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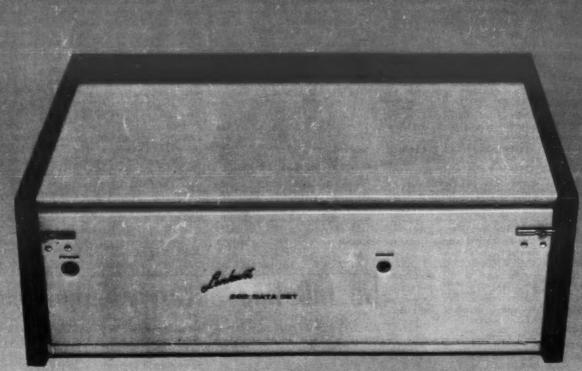
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### omputers 'Communicate' to Bring Mass. Tax Bonus

By Edward J. Bride

CW Staff Writer
BOSTON - A little free computer time, a little ingenuity and hard work, and the Common-wealth of Massachusetts may be richer by \$1.5 million.

That's how a spokesman for the Secretary of the Commonwealth explains the "bonanza" of financial statements and fees pouring into the secretary's Office of Corporations, one of the 10 divisions under John F.X. Davoren.

Director of the Division of Corporations is Michael A. D'Avolio, who, together with Davoren, discovered two noncommunicating computers, one in the Treasury Department, the other in the Bureau of Taxation.

By making these computers 'communicate,' D'Avolio was "communicate," D'Avolto was able to remind some 40,000 corporations that they were delinquent in filing both annual financial statements and a required \$25 filing fee.

D'Avolio said that some of these corporations were as much as five or six years late, and that the job could never have been done manually without the aid of the computer.

Updating the "certificate of condition" file, the formal name for financial statements, is really the second part of a program to relieve the state of some of its paperwork burden.

#### 25,000 Inactive Busines

The first part originated by D'Avolio and Davoren was the "mass dissolution" of 10,000 inactive corporations last September.

Accomplished with the help of the State Supreme Court, another 5,000 have been dissolved since last September. He also said that his office is in the process of completing the project by dissolving another 10,000, making a total of 25,000 inactive corporations removed from the files

The list was compiled from a master tape in the Bureau of Taxation, and a byproduct of this campaign was the collection of back taxes from some corporations which desired to remain in business.

D'Avolio said that the state had been processing about "one thousand voluntary dissolutions per year" until the procedure was computerized.

There are about 90,000 domes tic corporations doing business in Massachusetts, but when he to the Treasurer went over office, he discovered that only about half were complying with the law requiring annual filing of financial statements and the \$25 filing fee, D'Avolio continued. So, he took the tape from

Taxation, compared it with the Treasurer's, and came up with a list of nearly 50,000 delinquent corporations.

#### **Delinquent Notices Pay Off**

Now, it started getting easier, the road ahead was clear. No tices were sent out to the 40,000 delinquents and as a result, D'Avolio said the Commonwealth could expect to collect \$1 million in June alone.

Additionally, the notices are

resulting in some of these business concerns paying tax arrears, 'all thanks to the computers available in our sister agencies of government.

Now, the Office of Corpora tions plans to send out annual reminders to all businesses that their "certificates of condition" are due, similar to the Internal Revenue reminders in the form of tax booklets.

All this windfall will have relatively low overhead. The two "sister agencies" provided free computer time when it was available. The Office of Corporations was billed \$900 for overtime programming and operating when that was needed.

Stamps and paper, plus some clerical help to record the certificates of conditions, will run the total cost to about \$2,500, according to D'Avolio.

He estimated that, if an outside firm had been contracted to investigate and collect the funds, the overhead would have run to \$50,000.

Ultimate reason behind the investigation was the question of need, availability, or compatibility of computer technology for the Office of Corporations.

D'Avolio said that he did not think his division could be compatible with both Taxation and Treasury, since they had IBM and Honeywell equipment, respectively.

But through interagency cooperation, he was nonetheless able to compile lists required to do his job better, and to assist both of the other divisions to expedite collections and discourage arrears.

# Installation Security Called Inadequate

(Continued from Page 1) type of security that they should have, or that industry could handle, he says.

Basically, protecting a com-puter installation is like protecting any area that contains expensive equipment, O'Neill says

"Ideally, the computer should be located in a building with fewer windows and doors. The doors should be controlled elec tronically, so that they could only be opened by a badge system or another suitable means of identification. In addition, an around-the-clock guard should be placed on the computer center," he says.

For maximum benefit, according to Hemphill, the guard function should be kept separate the personnel function, since employees are usually unwilling to challenge unauthorized personnel.

# **Alarm System**

Hemphill also advocates the use of an alarm system, such as closed circuit television, smoke alarms. Many similar alarm systems are available from the different detective agencies. Pinkerton, for example, manufactures a space alarm that works on a radar principle, so that when an unauthorized person enters a prohibited area, an alarm is set off notifying the guard.

But generalizations cannot be made about security, according to Hemphill, and each case must be analyzed on an individual

#### Factors to Be Considered

The factors to be considered in each circumstance include location of the computer center, the crime rate in the area, kind of access to the building and personnel protection. In many cases these factors have been ignored by managers in planning security for their facilities, he says.

But the more obvious solutions for improving security such as providing additional guards or adding electronic surveillance measures will not always provide the necessary effective security precautions, according to Robert V. Jacobson, president of Brad-V. Jacobson, president of Brad-ford Associates, of Waltham, Mass., a consulting company spe-

cializing in security for computer installations.

According to Jacobson, managers should pay more attention to smaller aspects of their in-stallations which are frequently overlooked, and which any sophisticated saboteur could use to inflict damage on the computer.

Many buildings are vulnerable to sabotage, Jacobson says, and a saboteur can easily put a computer out of business off the power lines or the air conditioning.

#### Case Cited

To illustrate this point, Jacobson cites the case of an installation where the computer was on ground floor with conditioning unit outside at ground level.

'To my mind, this installation was very vulnerable," he said.
"This individual could be put
out of business for at least a day or two with little difficulty, and could be wrecked for many weeks if firebombs were used.

"In another installation, the fresh-air intakes were at grade or ground level," he says. "Even though the computer itself was on an upstairs floor which had no windows – it was solid masonry around the outside – a saboteur could create trouble with a smoke grenade or a firebomb in that fresh-air inlet."

Another feature often overthe communications circuits, Jacobson says. In many places the telephone wires with their identifying tags are left unsecured.

#### Location Not Publicized

The location of the computer center should not be publicized in any way, he says, even to the extent of not putting the location of the computer room on directory in the elevator

"If you have to put something there, put a person's name, or direct the visitor to another area where he may inquire from a receptionist. In no circumstances is there any reason to indicate the exact location of the computer," he says.

"Another avenue of approach that is sometimes overlooked is freight elevators," he says. "We frequently find that we can enter buildings by means of the freight elevator at a lower level, where the building supeven where the building su posedly has very good security.

Jacobson is far from optimistic about the security precautions now used in most installations. "I think that the only reason

we have not had more trouble so far is that saboteurs have been unsophisticated, and have not really thought about it," he said.

# New Jersey Bill Would Establish DP, Telecommunications Division

TRENTON, N.J. - A bill to establish a central data processing authority has passed both the state Senate and Assembly. and awaits only the signature of Gov. William T. Cahill before it becomes law.

Proposed by the Cahill Administration, the bill would establish a Division of Data Processing and Telecommunications, with separate subordinate bureaus for the two different technologies.

The division, under the state treasurer, would be responsible for evaluating all requests affecting the information processing facilities of the state, including the "acquisition, continuation or alteration of equipment."
Included in the division's re-

sponsibilities would be approval

for the use of consulting firms in studies or projects, and approval for any purchase of DP services.

The division would also coordinate the assignment of DP tasks among the various state government facilities and conduct "periodic effectiveness audits" of those facilities with DP capabilities.

The bill authorizes the state treasurer to spend up to \$150,000 in the year beginning July 1, to carry out its mandate.

The division would be under the immediate supervision of a director who would be "appointed by and serve at the pleasure of the state treasurer," who will also determine the director's salary.



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#### **ACLU Proposes U.S.** Regulate Data to **Agency**

By Drake Lundell

CW New York Bureau

NEW YORK — Opponents of public and private data banks will gain a powerful new ally if the American Civil Liberties Union (ACLU) adopts proposals put forward at its 50th anniversary biennial conference here.

The proposals debated during workshops at the ACLU meeting recently including opposition to national data banks and the establishment of a government agency to regulate data banks will become union policy if adopted by the national board of directors.

The ACLU - a bipartisan organization that has defended the civil liberties of minority groups - has already been active in the data bank fight when it sued the Army over the establishment of a data bank covering civilian political beliefs [CW, Feb. 25].

Concerning the creation of a national dossier type data bank, the union policy

committees expressed some ambivalence. with some of the workshops feeling that a national data bank, if properly might be more protective of individual liberties than the present system. If not controlled properly, it could be destructive of civil liberties, they felt.

While many of the group opposed the establishment of data banks per se, all agreed that if such systems are developed "civil liberties protection should be built in first and the data systems created

The ACLU delegates felt that a threat to civil liberties is "implicit" in the collection, maintenance and dissemination of governmental records about individuals and stated that "the collection and maintenance of such information must be subject to the rigorous test of whether there is a compelling governmental in-terest in the collection of the information in question.

The establishment of a new government

agency to regulate and license all personal data banks, whether public or private, and criticism by received both support members of the biennial conference.

Proponents-of the idea recommended hat the federal agency should set up local advisory bodies, independent of the operators of the banks themselves, to oversee their operation and report back to the agency.

Both supporters and opponents of the agency idea agreed that individuals should

have the right of access to their files in both private or public data banks. Each individual," one group said, "has the right to inspect any information about him in government or private banks and to correct and supplement the personal data. Administrative procedures should be provided for this purpose, supplemented by legal procedures when necessary."

Some members felt that the government and private data banks should be required to supply individuals with annual printouts of all the information on contained in the files. This motion, however, was tabled.

The conference agreed that "control of data dissemination and review of data, as opposed to control of its original collection, are essential in coping with the civil liberties problems."

The group agreed that dissemination of reports on identifiable individuals should not be made by private agencies without the consent of the individual, but reached no conclusion on whether this rule should apply to the government as

# Black ACM Member **Protests Presentation** By South African

By Edward Bride

CW Staff Writer
NEW YORK - A black member of the Association for Computing Machinery is protesting a planned presentation by a South African citizen at the ACM Com-puter Personnel Research seminar, June 21-24, at the University of Maryland.

Walter A. DeLegall, a senior staff mem-ber at the Columbia University Computer Center here, said that such papers make a "farce" out of ACM's policy of neutrality on political and social issues such as

He noted that the black majority is "prevented by law from working as programmers in South Africa," and that the country's personnel research institute maintains "the subjugation of its enslaved black labor force."

The schedule for the 8th annual meeting includes a paper entitled "The Construc-tion of a Selection Battery for Programmers Adapted to South African Conditions," by R.S. Hall.

ACM officials said the paper is simply a

programmer's test developed by Hall, the computer manager of the National Institute for Personnel Research, South African Council for Scientific and Industrial Research

Robert A. Dickmann, seminar program chairman for ACM's Special Interest Group on Computer Personnel Research (Sig-CPR), said that the program committee would not cancel Hall's presenta-

Dickmann said he shared DeLegall's "outrage" at the enslave South African blacks. the enslavement of millions of

He indicated that Hall was a computer professional, and not an offical representative of the apartheid government of South Africa, and that ACM officials and the program committee "concluded then that the program would remain as planned."

DeLegall said that he would attend the seminar, and also indicated that he 'might have to register some protest'

He said that ACM's "endorsing racist research" is a matter of "morality and ethics," and that such endorsement does not carry out the ACM code which "exhorts the professional person to ... use his special knowledge and skill for the advancement of human welfare."

DeLegall also suggested that the ACM, "at some later time, [might] invite a representative of the Klu (sic) Klux Klan to discuss methods of selecting program-

In his reply to DeLegall, Dickmann indicated that members of Sig-CPR were sympathetic with the appeal. He urged DeLegall to "come to the conference, accept Mr. Hall as an individual, allow him the courtery to present his page. him the courtesy to present his paper, and then ask the questions that need to he asked."

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# **'Sound Police Judgment Cautions NCIC**

WASHINGTON, D.C. - The Federal Bureau of Investigation (FBI) has cautioned the nationide users of its National Crime Information Center (NCIC) to use "sound police judgment" even when the center indicates that a person or article may have been involved in a crime

A recent NCIC newsletter cautions that receipt of a positive reply to an inquiry – a "hit" in FBI jargon – does not relieve police authorities from the responsibility of "sound police judgment...in deciding on a proper course of action.

newsletter states that standards and proce-. . are designed to protect the integrity of the system and the participants using the sys-

The letter also states that it is "responsibility of users to follow these established standards and procedures.

The FBI's center has been the topic of much nationwide discussion since its inception nearly 3-1/2 years ago. It has been extremely successful, and now has approximately 1.9 million records on file.

The records include wanted persons, stolen guns and auto-mobiles, plus stolen securities, boats, and other missing articles.

#### "Assumed Identification"

In calling for caution by police authorities, the FBI noted that "criminal types" frequently use lost or stolen identification belonging to an innocent party.
"This poses a problem in the

event that a wanted record is entered into NCIC under the assumed identification," the bureau noted.

The statement continued: "The innocent party could be the subject of an inquiry result-ing in the wanted record response. Information at the source of the inquiry along with the personal descriptors in the NCIC record should be used for identification purposes.

The most important "elimina-or" is the NCIC fingerprint classification. The newsletter said

WASHINGTON - Legislation

to make personal information a

property right was proposed here last week by a computer

manufacturing executive as part

of a broad program to safeguard

The enormous benefits accruing to society through use of

the computer carry with them some "dangerous side effects"

that can and must be prevented, said Robert P. Henderson, vice-

president and general manager of Honeywell's EDP Division. He

also is a member of the Business

Equipment Manufacturers As-

sociation (Bema) data processing

Henderson was keynote speak-

er before a national symposium

of the National Archives & Rec-

ord Service of the General Ser-

He set the stage for a program o prevent "pollution of

privacy" by predicting that computers and their users will cause

plishment staggering to con-

"The computer itself does not

"pyramiding of man's know-

and intellectual accom-

policy committee.

vices Administration.

the privacy of the individual.

to include this fingerprint classification in all wanted persons records

The letter also included procedures "to alleviate problems existent due to the various methods of classifying finger-prints," and instructed users to the method discussed in the NCIC operating manual.

#### On-Line With Canada

An FBI official recently noted that the network is on-line with the Royal Canadian Mounted Canada's equivalent to

**Honeywell Executive Proposes Legislation** 

To Make Personal Data a Property Right

the FBI, state police, and Secret Service all in one.

Without divulging any figures, the official stated that there have been "more than a few" Canadian fugitives located through the system.

One of the more recent occurred in April, when Clarence Blain Robinson was arrested in

He has been arrested for the alleged theft of television sets from an Arkansas motel, and an NCIC inquiry revealed that Robinson was a fugitive from Ontario, Canada,

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#### create any invasion of privacy," Henderson noted. new element in the centuries-old of his life." threat to privacy posed by sur-

veillance and record-keeping is computer's fantastic ficiency.

# **Industry Can Do Much**

The computer industry itself do much to solve the new problems, he said in outlining the "heavy responsibility" of manufacturers. He said they can build safeguards into system design, such as limiting the persons who are allowed to enter information, classifying data, and strinlimitations through codes - on access to the stored information.

He called on managers of computer systems to exercise "sensitive control" over the trustworthiness of operating personnel. "What goes into files is a management decision. Perhaps the question needs to be asked more frequently, 'Is this information really necessary?"

Henderson also suggested controls to limit the input of trivial information and limit the time

personal data is stored "so that a youthful indiscretion wouldn't haunt a man's record for the rest

The speaker called for new legislation to provide a citizen with the ability to challenge in court the release of private data about him without his consent.

He added: "If he is to have any control, he must be aware that personal data is stored in a computer system, and have the right to examine it and challenge it. He must be able to know who has access to the information, and to what outside agents it might be released."

Henderson suggested that the protections of due process af-forded property under present laws be extended to personal information, with criminal penalties for improper conduct in gathering, storing, or releasing personal information.

#### Involvement Urged

He also urged the general public to become involved in the privacy issue. "The weight of public opinion can do a great deal to influence constructive public policies, voluntary ethical codes among users of computer systems, and standards of practice among businesses, govern-ment agencies, labor unions, universities, research groups, and various other organizations."

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# The Devonshire...

# Speeds Data for 250-mph Test Car

TORRANCE, Calif. - A 250-mph linear induction motor test vehicle is now being low-speed tested with the help of a minicomputer on a 1/4-mile track near here by the Garrett Corp., under a contract from the U.S. Department of Transportation.

The goal of the testing is to develop practicality studies of a new concept in propulsion: the linear induction motor, which the Transportation Dept. says shows promise of "...replacing the wheel as the driving and breaking mechanism for high-speed ground ve-

The concept holds that conventional vehicles propelled by traction motors are speed-limited by rail-wheel adhesion and vill not fit the futuristic requirement of

SYSTEM/360

JOB CONTROL LANGUAGE



Huge 25-ton test vehicle is capable of traveling 250 mph.

induction motor (Lim), on the other hand, is theoretically capable of high the '70s. A vehicle propelled by a linear

speeds because thrust isn't limited by such rail-wheel contact.

In collecting data to evaluate the Lim system, the nearby Varian 620/i mini-computer accepts telemetered data from over 100 sensors into two buffers at the rate of 32,000 readings per second.

#### Speed Regulator

The computer actually serves as a speed regulator for the data coming in from the vehicle. The 620½i, a 16-bit word machine, is equipped with an 8K core memory, part of which is used as the two

Incoming data is filling up one buffer as the other is feeding data to a magnetic tape. Thus, when that buffer is filled, it starts feeding data to the tape while the other buffer again starts accepting incoming data from the sensors on board the vehicle.

This procedure saves test time, according to Garrett engineers, and enables them to record accumulated data on the tapes in the correct format with interrecord gaps. One reel of magnetic tape, completed, covers a 10-minute run and contains more than 20 million data



A minicomputer feeds data to a magnetic tape recorder after it formats test data coming into an instrumentation the 1/4-mile alongside track.

The data that is decommutated from incoming signals is formatted for the buffers into a record of eight frames of 512, 8-bit words. The use of two separate buffers allows the data to run continuous ly and still develop the inter-record gaps on the magnetic tape when the recordings

are made.

Tapes filled with data from the 620/i are calibrated and converted to engineering terms by another program fed into the minicomputer and utilizing an additional 32K of disk storage

The results from later data analysis will enable investigators to determine per-formance characteristics of the linear induction motors during the low-speed tests here

Later this year the vehicle, trailer, and equipment will be moved to a new large-scale test track near Pueblo, Colo. for high-speed testing by the Department of Transportation. The Department of Transportation says it expects vehicles of this type to be in operation in this decade, depending on the results of the upcoming high-speed tests.

# **NEW**

from WILEY-INTERSCIENCE The first commercially published book on SYSTEM /360 Job Control Language

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By Gary DeWard Brown, The Rand Corporation

This manual presumes no previous knowledge of System/360 JCL and is appropriate for those familiar with any computer language whether they code in COBOL, FORTRAN, PL/I, assembly language, RPG, or some other language. The manual serves as a learning text for the programmer who wants to understand and use System/360 Job Control Language, and as a reference for the experienced JCL

The brief index of Job Control Language parameters, the table of contents, and the index will quickly guide the reader to relevant portions of the text where various features of the language are clearly explained.

"Each Job Control Language feature is described in complete detail, examples are given for its use, and possible applications are discussed. Many System/360 facilities are also described in detail, with abundant examples given to show how they can be used through Job Control Language. These facilities include the linkage indexed-sequential data sets, and several IBM-supplied utility programs.

CONTENTS: Job Control Language Parameters. Introduction. Introduction to JCL and System/360. JCL within a Job. JCL Card Formats and Rules. Job Card Specification. Exec Card Specification. Parameters Common to Job and Exec Cards. DD Card Specification. Cataloged Procedures. DD Cards for Peripheral I/O Devices. Direct-Access Devices. Magnetic Tapes. The Linkage Editor. Miscellaneous JCL Features. Appendices. References. Index.

1970 292 pages \$7.95 paper

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# **New Phone Lines Raise Problem**

PHOENIX, Ariz. - City engineer James Attebery said that there was no alterna tive to digging up a newly paved street in order to install telephone lines to the new

American Express computer center here.
Although the telephone company had installed extra lines under the new street anticipating increased usage, there was no indication at the time that the new computer center was to be built. The Phoenix City Council last year approved zoning for the center.

City officials said that the zoning decision caught them by surprise, but admitted that there was no alternative to the American Express situation.

Attebery said that the city works closely with utilities in making plans for new operations to insure that new streets are not subsequently torn up for utility installations.

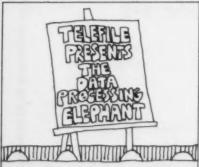
"We asked for different routings three times, but they showed us why this is the only way to get in there. The best we can do now is keep the disruption to a minimum," he said.

Mountain Bell officials said that installaof the 1.4 mile underground cable had begun, and would be finished in a few weeks.

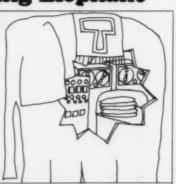
The conduit will hold a 900-pair cable needed to serve the heavy use requirements of the American Express center.

The center will have 300 telephones when it first opens for communication with customers in 20 western states, including Alaska and Hawaii, other regional offices, and its New York head-

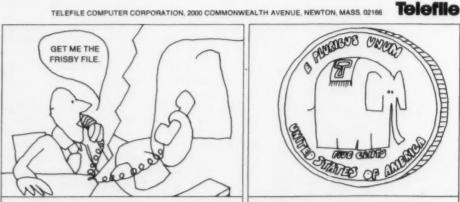
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# **Editorials**

# Supply and Demand

Only a few short months ago, there was a national shortage of programmers. Probably, within another few short months, there will be a national shortage again.

But the current unemployment situation is doing more than making life miserable for the laid-off experienced programmer. It is creating a really major future crisis.

Programmer trainees, even in normal times, have trouble getting jobs. Now, in at least some areas of the country, they can't get them at all.

A year from now, these trainees should be part of the pool of experienced programmers. But most of them won't be, because the recession will have forced them into other occupations.

So the next shortage can be expected to be much worse than the last.

This crisis could be eased somewhat if industry and government made programs available now to employ the best of these trainees. Presumably, many installations, large and small, would be willing to take in trainees if they didn't have to pay their salaries for the first six months or so.

For years, government and industry have offered cash awards to outstanding people to pursue special studies and research.

Why not provide similar grants to outstanding programmer trainees so that they could get on-the-job experiences?





'I Hear They're Going to Shoot the Programmer at Dawn.'

# Letters to the Editor

# A Female Tech Writer Appreciates the Cartoon

As a technical writer and a part of Womens' Liberation, I would like to thank you for the cartoon which appeared April 22. Fortunately, I am paid equal wages for equal work with men, so discrimination by sex has not been a problem for me in my job.

me in my job.

Even though the computer business appears to be more accessible to females than other professions, it is evident that there is room for great improvement, particularly in the advancement of female programmers to higher positions such as management.

In this field, as in many others, competent women are hired on an equal basis with men only so long as there is a lack of male applicants, and these need to be especially capable, if not "superwomen," in some cases, to really advance.

Although job discrimination is only one of the many ways in which women are discriminated against in this society, it is one of the most serious, since women make up 40% of the working force.

Jane E. Hart

Boston, Mass.

# Disruption Has Many Forms And They Are All Negative

I enjoy and value your lively and informative newspaper, but must bring to your attention an inaccuracy or two. In the article "Implications Session Again Called 'Irrelevant," [CW, May 13] you report that Dr. James W. Ramey of Drexel University was a member of last spring's "Social Implications" session. Not so.

Juggling the requirements of terse summarization, thoroughness, and making a news story is admittedly difficult. But the overly terse summary characterization of Professor Dial's paper as a view on "invasion of privacy" does a disservice to the range of fundamentals he explored.

In the interest of accurate reporting in today's world, I suggest that you take a second look at the word "disruptive." In another article in the same issue: "Disruptive tactics were completely absent from the show..." In connection with the Social Implications session, I submit that it is a base disruption when a man has put his best into a paper, and men have prepared a session, to have their work characterized as "totally irrelevant." Such extreme statements are untrue in fact, discredit the witness, and show a level of disregard that the sayer would not brook in return.

When speakers from the audience essentially ignored the panel, and in effect took over the session, this too is a serious form of disruption from the viewpoint of those who labor to prepare a session. Or have you too forgotten the hundreds of hardworking volunteers who prepare and run a JCC? Because of their contribution, their viewpoint

also merits respect and consideration.

I am concerned that the chairman and two of the panelists did not show up, a level of absenteeism unheard of in a JCC session. My concern is that they may have felt intimidated about possible disruptive abuse, as occurred in Boston. I hope I'm proven wrong on this concern.

The CPP attempted a protest demonstration at one exhibit, but ultimately withdrew because of the firm and fair stand of Afips officials.

Once again, those who know only to tear down (in the name of honest dissent), and demagogues-in-the-making who hold forth in the name of some presumed higher morality, extend not the spirit of mutual respect essential to progress. They once again abused the tolerance of decent, fair people, on the stage and in the audience.

The steady negativism, the casual and brutal disregard for the very structure that gives them a forum, and the breast-beating, leavened with little that is constructive, is in itself destructive disruption. Instead of their petulantly tearing the house down, we have more than once encouraged them to function as a member of the team that builds the JCC house, to create a session to their liking. They turn away, scoff, sneer. Build, no; tear down, yes.

Disruption takes many forms.

H.T. Larson, Chairman Social Implications Committee

IEEE Computer Group Anaheim, Calif.

# Cognitronics System/70

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Geoffrey W. Helm Vice-President, Marketing

Cognitronics Corp. New York, N.Y.

Computerworld welcomes comments from its readers. Preference will be given to letters of 250 words or less. Computerworld reserves the right to edit letters for purposes of clarity and brevity. Letters should be addressed to: Editor, Computerworld, 797 Washington Street, Newton, Mass. 02160.

# Their System Allowed an Unnecessary Uproar, So...

# Professionals Responsible Be 'Decharte

The Cities Service Oil Co. has always struck me as having quite an unusually professional data processing staff, both by way of design and of execution of its various programs.

Take for instance, the desing of its monthly bills. Like every-one else, it wants to have machine-readable cards returned so as to ease its work. And, equally naturally, it does not produce two documents where one will

So it has designed it so that only a small stub has to be returned, while leaving the consumer with a full, detailed ac-count of how all the various

The Taylor Report

By Alan Taylor



charges have been computed. A effective system, better than many others I have

And its system is well main tained as well. One of the parts of the computer output is available for notes — perhaps about badly overdue accounts; or about other items. Normally, this is not used, so that instead every month I find a little reasonable, and non-advertising,

Perhaps it is wishing me a Seasons Greetings, or warning me about care while driving. But it is something appropriate, and something that shows that the

# Nice Dunning, Too!

Even when the first dunning notices about overdue accounts come out, the system is carefully maintained to appear human. I remember I had one once which quite amused me. It read: "It's unusual – we haven't received your payment. And as you are

usually so prompt about paying

us we were wondering ... etc."

A delightfully worded reminder, which was rendered particularly funny because it was the first account that they had ever sent to me – so factually it was pure nonsense!

And they even keep this main tained well also. I was a little bit late in sending out my payment this month, and along came the reminder. Not another "It's unusual" one, but an equally de-lightful one saying "It's 10 to 1 that you have just posted your payment - but in case you didn't . . . . etc., etc." A magnificent piece of work, and one which had my full professional admiration - until last week.

#### Gas Credit to \$2,000!

Last week the Boston Globe broke a story about how a couple in Natick were expecting lose their home because of troubles with this same Cities Service credit card operation that I had been quietly admiring. story was that an solicited credit card had been lost or stolen, and that parts and gas had been charged by some-

When the bill reached \$350 odd the company had been notified, but for some reason continued to hold the couple responsible and had now ob-

Alan Taylor, consultant, writer, and former editor of Computerworld, is president of Computer Management Aids Corp. of Framingham,

tained a court order for \$2,100 was to be obtained selling the house over their

There were a number of factors which tended to make things even more distressing. The man was an invalid, and had often

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been unemployed since 1961. The wife was a part-time prac tical nurse. There were four children. The court order had been obtained while the man was in hospital, and while he thought that an attorney had been acting for him.

And there was an immediate explosion of public sympathy

(To dechart (1970) ... to deprive of computer professional status. Analogous de-frock, disbar. The reference to chart refers both to a computer flowchart, and also to the action of removing the offending professional from his position in an organization chart.]

for the couple. Their telephone was busy with calls of aid, work, support, etc. The newspaper ran follow-on stories about the conferences that were being set up with Cities Service, and the company spokesman's statement that nothing inequitable would be allowed to happen. It was quickly clear that the couple, at least, were going to keep their

But none of this really touched on the importance of the case so far as we, as computer professionals, are concerned. From our point of view, a system had been designed and executed which allowed someone to get unreasonably into debt, and which therefore had resulted in a public outcry. That, and that only, is the center of the matter.

### Other Professions React

In other professions such a result could, and often would, result in a new hearing, and the people involved would stand quite a good chance of being thrown out of the profession for unprofessional conduct. In the future our profession may also have such a body, but that is not

yet near. Not, at least, until our profession is able to react as firmly as did the people in Boston when they saw systems which failed to protect against unreasonability.

Personally, I think that all the people involved should be severely reprimanded, but al-lowed to continue in the profes-sion on the grounds that no one had previously understood the implied essential need for avoiding unprofessional results in systems.

And Check for Unfairness

And I also think that everyone of us should both start righting

this point in an explicit requirement of all our systems, and start reviewing our current sys-tems so as to install such pre-

Those are my personal opinions – but what I am very certain of is that the question of whether the responsible people should be "decharted" for allowing this occurrence is one which definitely should be openly studied by the profession.

What do you think?

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# Project and People Control — Part II

# What Are the Techniques for Fixed-Price Contracts?

By Elliot Raphaelson

For fixed price contracts, reporting requirements should be a little more complex. Figure 1 illustrates a sample of a possible reporting scheme. Note that the report identifies, not only the dollar amount expended to date, but also the projected expenditure anticipated

The subject of this article is effective project control techniques for fixed-price contracts. This is the sequel to techniques for time and materials contracts presented in the last issue. Subsequent articles will deal with individual control, intermediate, and long-range planning.

for this job

It should not be the case that for all jobs the projected expenditure should be a linear extrapolation of historical results. In that case, the individual preparing the report is not doing adequate analysis.

A projected loss on a job may indicate one of the

• The client has asked for changes which the consult-

ing firm has accepted without renegotiation.

• The analyst assigned to the job is not doing an effective job. (Obviously this can happen on a time and materials job as well).

The job was not defined well enough to be bid on any form of fixed basis.

The estimators of the job did not do a proper bidding estimate.

Bad test turnaround time without proper controls was built into the initial contract.

#### **Changes Without Renegotiation**

Obviously a consulting firm will not make any money on fixed price contracts if it allows the client to make many modifications.

It is a sound practice not to accept any modifications unless it can be demonstrated that the modifications will not materially affect the costs of doing the job. A consulting firm that cannot say no to free modifications on fixed price jobs will not stay in business long.

**Analyst Ineffective** 

If the analyst assigned to the job is not doing an effective job, he can be replaced with a more competent individual, or informed that his performance is not satisfactory, and he should make every effort to make up for the lost time.

Management of consulting firms must be able to distinguish between the individuals who are more effective on time and materials unstructured assignments and those who are more effective on fixed-price jobs. The individual who may be exceptional in handling a well defined programming task may be a "bust" at defining a system which has a number of loose ends.

#### Job Not Defined Properly

No job should be bid on a fixed-price basis unless the requirements of the job are specified clearly in writing. The consulting firm that accepts a fuzzily defined system under fixed constraints is looking for trouble.

The analyst(s) assigned to the job should not be penalized or placed under extreme pressure because of poor job definition. The individuals assigned should be

# Viewpoint

informed as to the situation and asked to do their best They should be informed, however, that the probable loss on the job is not due to incompetence on their part. In fact, they should be informed that any extra efforts on their part to minimize or eliminate the loss will be

#### **Poor Estimate**

Some fixed priced estimates will be poor. Even the best estimators can err. The situation should be handled in exactly the same way as the third situation, poor job definition. The personnel assigned should be informed as to the situation and asked to do their best under adverse circumstances

If a job is behind schedule because of poor test-turnaround time at a client's site, then the consulting firm should not suffer.

The consulting firm can protect itself in one of two ways: specify in the initial contract and minimum computer test turnaround required and the additional costs and time slippage associated without this minimum turnaround time; or have an option to use another computer facility at the client's expense if minimum computer test turnaround is not met. Naturally the second option is of no value if alternate computer time is not readily available on conveniently located facilities.

Elliot Raphaelson is director of research and development for CGA Computer Associates, Inc.

6 Initial manpower estimate (man-weeks) Manpower expended to date Scheduled manpower expended to date Manpower variance (favorable) 1

#### Schedule

Percent complete 70% Scheduled percent completion 70% Current slippage (weeks) Actual start date 12/15/69 Scheduled completion date 1/30/70 **Anticipated Completion date** 1/30/70 Anticipated slippage

Maximum fixed price \$4,500 Projected expenditure 3.750 (favorable) 750 Variance

Figure 1. Fixed Price Status Report (Weekly) 1/15/70

# Facilities Management — Part II How to Tailor the Service to Individual Requirements

Special to Comp

Not all facilities management contracts are alike. The of the service would involve broadest definition facilities manager taking over complete responsibility for the company's data processing function. In this instance, the hardware would be owned or leased by the facilities management firm, which would also place on its payroll all personnel connected with the installation.

The first part of this article examined the overall advantages and disadvantages of facilities manage-ment. The second part explores the variations of this service and the various ways in which it can be tailored to the customer's individual requirements.

The facilities management contractor would also control all systems and programming work, whether of the

maintenance or development variety.

In a variation of this "total" approach, the user company might retain responsibility for new systems

Or all personnel might remain on the payroll of the user, who would also maintain responsibility for securing the appropriate hardware. In the latter case, the facilities manager would undertake only a management contract for the installation.

#### **Total Contract**

These and other variations should be kept in mind when reading the following outline on the type of contracts which may be negotiated. Perhaps the best way to describe the negotiating state would be to list a typical sequence of events leading to a facilities management contact. Let's take as an example a total facilities management contract.

The first step, whether initiated by the user or the contactor, is the submission of a preliminary proposal which fully explains the concept and in broad terms describes the type of services offered and the general contract terms. It also proposes an evaluation study, a prerequisite to developing a final proposal.

During the evaluation study, the facilities management contractor sends in a team of experts to do a complete audit of the customer's data processing installation. On a typical team would be experts in operations, documentation, programming standards, equipment requirements, systems development, and physical facility engineers.

Generally, the installation is broken into two separate entities, the first of these being the systems currently in operation. This includes any systems maintenance necessary to keep those programs functioning smoothly. The second area would be that of development work, which comprises the systems and programming effort being applied to the development of new systems.

#### **Evaluation Team Questions**

Examples of the types of questions posed by the evaluation team would include the following:

• Is the data processing equipment suitable for the present and future requirements of the company? • Is the physical design of the computer room

adequate? • Are there adequate controls over tape and disk use

and storage?

• Is the equipment being utilized in the most efficient manner - that is, is maximum machine utilization afforded by optimum scheduling?

• Is the organizational structure appropriate for the installation?

Are systems analysts and programmers operating under proper control procedures to evaluate progress against established targets and deadlines?

Are input/output controls adequate?
 Are the purchasing procedures for supplying the installations well defined and closely followed?

 Is the compensation scale appropriate to the skills level of the personnel? • To what degree does the development work of the customer correspond to the real future needs of the

The above list of questions is not all-inclusive, but is cited only as an example of areas explored by the

**Summary of Findings** 

At the conclusion of its studies, the team summarizes its findings as input to a detailed and final proposal to the customer for a facilities management contract.

It should be noted that there are instances where the contractor will conclude that he does not wish to submit a proposal because of factors inherent in the organiza tion which would prevent his doing an effective job. An example would be a unionized shop with such strict rules that innovations and improvements are almost impossible to implement.

The proposal also includes a statement of cost to the customer. The pricing of a "total" facilities management contract, to stay with our example, could be of several varieties.

In one, the contractor proposes a flat management fee above incurred costs. In another, a contingency fee is proposed, with the contractor and the customer splitting the calculated savings on some predetermined basis. In a third variation, the contractor proposes to charge exactly what is being paid by the customer for its ongoing work and to charge separate fees for developmental work on a time and materials basis.

In the latter instance, the charge for the ongoing operation applies only for the first year of the contract. This means that the contractor extracts a fee from any savings he is able to generate during the first year. There are other variations and combinations, but the above three illustrate the basic approaches.

Three- to five-year periods are normal in facilities management contracts, with renegotiations at the end of each year standard in the case of the third pricing arrangement cited above. Typically, the contract will have a termination clause exercisable by either party at the end of each year, with a previous notice of usually 90 days.

Because facilities management answers to a real need. we believe that it will play an important role during the

The trend to utilization is rising because the EDP field is becoming more and more complex and absorbing more and more of the total corporate budget. Expertise and manpower in the management of the computer function is what facilities management offers to industry against this background.

Robert W. McGeary is president of Lever Data Processing Services, Inc.



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# A reputation for being fast.

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Click. Good ol' cartridge.

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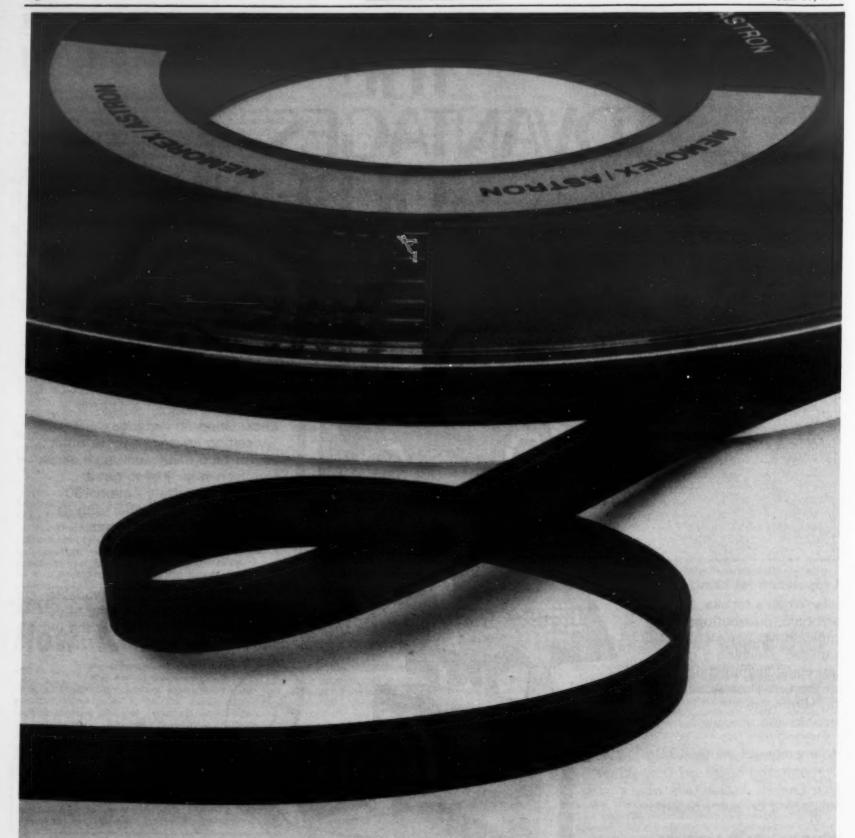
Umpteen steps just to get it threaded. The Data Action 150 Magnetic Data Inscriber with its self-threading cartridge gets a girl off and running.

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Eight program levels and variable length records mean keying any record in one pass. Forget the old 80 character limit. (Think 720.)



The 150 Magnetic Data Inscriber



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Memorex has improved computer tape. Again. This time by turning to the forgotten side. And developing Astron.

Astron's unique, new back coating is scratch-resistant and anti-static. It eliminates two of the most common causes of tape error in high-activity applications. Base film debris. And foreign matter attracted by static charge.

The new back-coating also minimizes permanent tape damage. It eliminates cinching that's caused by layer-to-layer slippage in tape packs. Also off-setting of individual tape layers during fast rewind — a common damage producer when reels are handled by operators.

What's the combined effect of Astron's high-durability oxide coating and our new back coating? Unparalleled tape drive

operational efficiency. And longer tape life.

Memorex Corporation, Memorex Park, Santa Clara, California 95050.

MEMOREX

# DEC Adds Disk, Tape Units and Line Printer

**By Christine Magnuson** 

CW Staff Writer.
MAYNARD, Mass. - Digital Equipment Corp. has developed three peripherals for its PDP-11 minicomputer. The devices are a magnetic tape storage unit, a storage unit, and a line printer.

The tape unit, the TC11/TU56, includes control and two 97 in./sec tape transports. The device uses 4-in. reels of tape having three data tracks. Transfer rate is 5,000 16-bit word/sec. One TC11 control unit can be used with up to four TU56 dual transports.

The TU56, which can be used with all other DEC computer lines except the PDP-10 at present, provides storage of over 262,000 words, each 16 bits long. The controller permits di-rect memory access with parallel data transfers, and bidirectional search, reading and writing of

Error checking is provided by redundant recording in which each bit is recorded twice. Also, a six-hit check word is automatically computed to check the parity of each 356-word block as it is written on tape.

The tape unit, including control, costs \$7,700. Additional dual tape transports are \$4,700

The RF11/RS11 disk unit has a transfer rate of 125,000 byte/ sec or 62,500, 16-bit word/sec

One RF11 controller and one RS11 disk provide 256K words of storage. Each word is 17 bits in length (16 bits plus parity). Up to four disks can be used with each controller

The controller and disk cost \$14,000. Additional RS11 disks are priced at \$9,000 each.

The LP11 line printer prints 356, single spaced, 80-column line/min, under CPU control. Sixty-four characters are utilized, with 80 print positions. The impact printer uses one revolving character drum and one hammer per column.

The printer can handle up to six-part forms using fanfold paper from 4- to 9-7/8 in, wide, Variable spacing is possible with program changes. The processor is interrupted four times per line, with 1,424 transfer/min.

The printer, including interface, costs \$12,000.

First deliveries of the printer are scheduled for August, with



Left - RF11/RS11 Disk Unit: Right Back - LP11 Unit: Right Back - LP11 Line Printer: Right Front -TC11/VU56 Tape Unit

deliveries of the disk and tape units scheduled for the third

# Work Station, Auxiliary Keyboard Help Increase Efficiency of TTY Terminals will be shipped to customers starting about July 15, on a six-

Users of teletypewriters now have available two accessories which can increase the operating efficiency of their terminals. The pair includes a work station to simplify the use of paper tape and an auxiliary keyboard to speed the entry of numeric data. A work station for Teletype models ASR- 32, 33, and 35

handles winding and unwinding combinations for both the

**DL-33 Teletype Work Station** 

perforator and reader, simultaneously. The device is designed to prevent disorderly

runout of paper tape during op-

The DL-333 work station from

Data Link Corp. consists of an electric winder, center-feed un-

winder, and storage cabinet. An extra reel mounted on the cab-

inet for data speed transmissions

The electric winder utilizes the

TTY 8-1/2 in. split reel which holds over 800 feet of tape. No

special attachments for mount-ing are required, the company

eration.

is optional.

The station, which is portable, may provide storage space for extra reels, a paper tape supply,

or other supplies.
The DL-333 work station costs

\$130. Delivery is 30 days. Data-Link Corp. is at 100 S. Ellsworth, Suite 806, San Mateo,

#### **IDM Keyboard**

Intended for the time-sharing user who prepares numeric data off-line on a Teletype Model ASR 33 or 35, an auxiliary keyboard by IDM Corp. is said to increase operator speed by providing the familiar 10-key adding machine cluster keyboard arrangement.

The keyboard rests on the terminal panel and is connected through a quick connect/disconnect feature by the operator. The unit plugs into a jack that will be installed in the user's Teletype by the local telephone company, IDM said. The key-board is portable and may be moved by the operator to various terminals as needed.

Basically a rearrangement of the TTY numeric keys, the auxiliary keyboard duplicates the action of the normal keys, which still remain functional.

Additional keys for comma, decimal point, minus sign, space, and backspace are provided. The return key combines the op-eration of three of the Teletype keys (CR, LF, and RUBOUT) into one keystroke. A two-char-acter buffer is said to permit higher levels of input.

A spokesman for a large timesharing firm told CW that the device could be extremely useful to anyone entering large quantities of numeric data into a time-

Priced at \$395, the keyboard

IDM's address is P.O. Box 954, Hanover, N.H.

week schedule.

**Multiplexer/Concentrator Communicates** 'Any CPU' With Up to 240 Lines on

SEATTLE, Wash. - A fullduplex multiplexer/concentrator capable of communicating with up to 240 lines, designed for use with "any CPU" and well-suited for minicomputers, is being man-ufactured by Ikon Data Systems Division of Synergistics, Inc.
This Model 20 multiplexer/

concentrator can be used either directly connected to the computer or remotely over DDD telephone lines. When used in the remote configuration, no demultiplexer or communica-

tions control unit are necessary.

The Model 20 combines the techniques of time division multiplexing, line controlling, and store and forward switching, the company said.

Efficient line controlling is accomplished through a design that provides for servicing only those lines that are active. In-stead of using a time interval to identify the source and address of a message, the asynchronous Model 20 uses a data block which consists of a data record and an address.

Each line is scanned at a rate of 560 kHz. The maximum total I/O rate is 560K char/sec; maximum transmission speed/line is 18.5 char/sec.

Four different codes can be intermixed in the Model 20 for conversion to a code recognizable by the computer. Four different clocking speeds can be intermixed from varying terminals, including teletypewriter, Touch-Tone phone, Selectric typewriter, and CRTs.

The Model 20 operates in code transparent and code translation modes, and is capable of collecting data from some lines more frequently than others, according to Ikon Data Systems.

Error checks include the capa-

bility to check and generate parity and perform an internal I/O test by circulating a test character through the system. In the event of communication line

loss, a carrier loss character is generated to the computer.

Through the addition of special audio response line control modules, the Model 20 can be utilized for voice, answer-back applications. Used as a remote concentrator it operates as a buffered stand-alone unit.

Interfaces linking the user's computer and the Model 20 are available, the company said.

The price is \$12,000 and up, depending on configuration. Deliveries are 60 days after receipt of order.

Ikon Data Systems Division is at 2619 Second Ave.

# CRT Unit Plug-to-Plug Compatible With Teletype Models 33 and 35

MINNEAPOLIS - A desktop display terminal introduced by Data 100 Corp. is plug-to-plug compatible with Teletype's Models 33 and 35.

Called the Seventy Series Model 73 Interactive Display Terminal, the unit consists of a CRT display and keyboard that can be interfaced with a com-munications line. The unit uses Ansi character code and displays the 64-character, upper case, 1968 Ansi standard graphic sub-

The Model 73-1 displays 12 lines of 5x7 matrix characters, the Model 73-2 has 24 lines. Characters are displayed either white on a black background or black on a white background.

The keyboard has three sections: an alphanumeric keyboard duplicating the Teletype layout to include shift and control keys for generation of special codes; terminal control and edit keys to move the entry marker, repeat other key actions, clear and dis-play, initiate printout on the optional hard copy printer, and start transmission in the block/ edit mode; and an optional nu-meric keyboard in adding machine configuration.

Storage is provided to refresh the display and to buffer storage for an optional hard copy print-

In the on-line mode, each char-

acter entered through the key-

The terminal operates in two modes: on-line and block-edit. board is transmitted to the computer, which retransmits it to the terminal for storage and display, in an echoplexing operation.

In the block/edit mode, characters are entered directly into buffer storage and are displayed. Displayed data may be changed



Model 73 Interactive Display **Terminal** 

by using the entry marker and control keys. The "send" key causes transmission of the data to the computer in a block

Standard connection of the ter-minal to an accoustic coupler or 103-type data set is via an EIA interface. As an option, the terminal can be provided with an accoustic coupler or 103-type data set.

The basic price for the Interactive Display Terminal is \$3,950, with leases starting at \$118/mo

Data 100 Corp. is at 7450. France Avenue South.



**Auxiliary Keyboard** 

# User Builds Basic T/S Libraries With Recorder

WALTHAM, Mass. - A recorder made by the Interplex Corp. allows users of the company's System I time-sharing system to build inexpensive job libraries by recording Basic Language programs directly on standard magnetic tape cassettes.



The recorder, the Data-Voice Recorder, also enables users to record voice descriptions of the contents of the cassette through a standard tape recorder microphone. The voice description would precede the program on the tape and act as a label, the company said.

The user writes a program on the terminal which loads it into the central processor. When he has finished and tested the program, he strikes three ter-minal keys (Print, Next, and Line) and the program is recorded on the cassette.

When the program has been recorded, the Data-Voice Recorder lets the user know by printing DN (done) on the terminal printer. The cassette then can be taken out of the recording unit and stored. To load a stored program into the CPU, the user puts the cassette back into the recorder and strikes the input keys.

Programs may be written to run in sequence, or the processor may be in-

structed to stop after each program on the cassette, a spokesman said. The next program sequentially on tape may be manually started by keying "input" and

less than \$200. Delivery will begin this summer with first deliveries of System I. Interplex Corp. is at 400 Totten Pond

# Systems/Peripherals Roundup

# Tape Unit Added to 520/724 Data System

ROCHESTER, N.Y. - Computer Consoles, Inc. has added an optional magnetic tape unit for use with its Model 520/724 data terminal system. Called the Model 1128, the incremental 1/2-in. tape drive is available in either 7- or 9-track, 800-bit/in. configuration. It has a search speed of 12.5 in./sec and a rewind speed of 50 in./sec.

The Model 1128 is available on a 120-day delivery schedule at a price of about \$8,900 or on lease at about \$230/mo

#### Qantel V Accounting System **Gets Mag Tape Transport**

Qantel Corp., Hayward, Calif., is offertransport for its Qantel V accounting system. The device is an IBM 360-compatible 9-channel, 800-bit/in. unit which reads and writes at 10,000 byte/sec. Reel diameter is 7-1/2 in., with a reel capacity of 600 feet of tape.

The Qantel tape unit is priced at \$4,950 or \$138/mo on a 12-month lease, with a \$50 installation charge. Maintenance is \$27/mo. Delivery is 90 days.

#### Add-On Machine Keyboard Added to Novar 550 Terminal

Novar Corp., Mountain View, Calif., has added a 10-key numeric keyboard option for its 5-50 terminal to handle accounting and bookkeeping functions, and provide for telecommunication of both numeric and regular business data.

Designated the 5-02, the add-on machine keyboard is numbered zero to nine with other keys for decimal point, plus and minus signs, an asterisk, a number/ pound symbol, field tab, and line return. The feature enables the operator to format preprinted forms such as invoices. The unit sells for \$490 and rents at

#### **Keymatic Decreases Price** For Series 1090 Encoders

Keymatic Data Systems Corp., Bay Shore, N.Y., has reduced the base prices of its Series 1090 encoders. Prices of the Series 1070 remain unchanged.

The price reduction for the Model 1093 is down from \$12,408. The Model 1092 is down from \$11,572 to \$8,690 and the Model 1091 is down from \$10,604 to \$7,590

The company is now offering a rental plan for the 1090 encoders. Delivery is now on a 30- to 60-day schedule.

# Time-Sharing Plotter Connects To TTY, IBM 2741 Terminals

WILTON, Conn. - A unitized plotting system available from Time Share Peripherals Corp. (TSP) combines a TSP-12 plotter with a specially designed Honeywell X-Y recorder.

Called the TSP-212, the system has a plotting speed of 150 to 225 point/min and connects directly to terminals such as teletypewriters and IBM 2741s. A single-cable connector accomplishes interface through data set or coupler.

An absolute plot dimension pushbutton facility allows continuously adjustable plot sizes up to 10 by 15 in. Subroutines in Basic and Fortran are supplied or are available in public libraries of time-shar-

ing services, the company said.
The address of Time Share Peripherals Corp. is P.O. Box 361.

#### Series 720 Now 'Silent 700'

Texas Instruments Inc., Houston, has changed the name of its Series 720 Teletype-compatible terminals to the "silent 700" data terminals.



# **Knot when you order from JTC**

The varieties of computer ribbons are almost endless.

They differ in size, material, inking. And that's just the beginning. Finding the right ribbon for each specific purpose is a job for a wizard.

Fortunately we have quite a few wizards at JTC. We need them because we also have a complete line of computer ribbons for every purpose-including our new Sterling Silver Nylon Ribbon.

All JTC Ribbons are long-lasting . . . produce clean and readable printout. They are manufactured according to JTC's stringent specifications and are thoroughly checked during each step of manufacture.

Our wizards are available with our ribbons. They will gladly go over your requirements and make sure you are using ribbons as efficiently and economically as possible.

Next time you need ribbons, ask to see the wizard. The Wonderful Wizard of Ours.

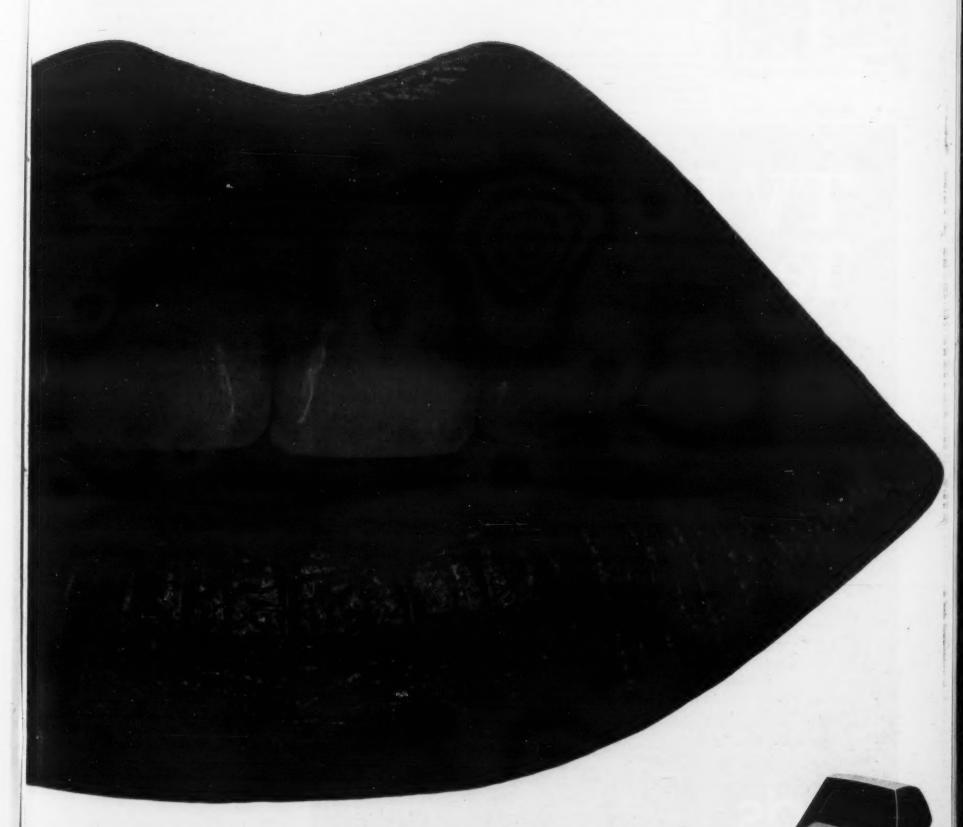




Exercise 1

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We taught our data entry system to speak a new language: Dumb Blond.

Now there are two trains of thought about data entry. One of them is that you should teach girls to talk to a computer in the computer's language. It's called key-punch. Or key-to-tape, or key-something. The other is to teach the computer to talk the girls' language. It's called simple. We caught the second train. We invented the ENTREX™ 480 data entry system. It's the fastest girls' language. It's called simple. We caught the second train.

We invented the ENTREX™ 480 data entry system. It's the fastest system going: built around its own computer and disk, it controls

a girl can be trained to operate it in a couple of hours. If a girl or call ENTREX, Inc., 113 Hartwell Ave., system going: built around its own computer and disk, it controls

it's a CRT-to-disk data entry validate/verify system, with magnetic tape output. To her, it's a typewriter and a nifty little tv screen:

She can be the dumbest bland you can find the results of the control of the co up to 64 individual DATA/SCOPE™ CRT key-stations. To us, She can be the dumbest blond you can find. It's so easy to use,

button. We knew you could save time with our system. What we wanted to do is save you money, too. But you'll



Per Data Tape System With PDP-8/L

# Tape/Disk Unit Used With Minicomputer

HICKSVILLE, N.Y. - A user can configure a low-cost, general-purpose computer system by attaching tape and disk peripherals from Peripheral Data Ma-chines (Per Data) to his minicomputer.

Per Data manufactures controllers and interfaces, coupling them to magnetic tape and disk devices, for use with a variety of minicomputers.

Currently, the list of minis that can be equipped include: Nova and SuperNova, Honeywell 316 and 516, Varian 520/i and 620/i, DEC PDP-8 and PDP-11, Lockheed Mac-16, and Hewlett-Packard 2114, 2115A, and 2116B.

The Series T1 Magnetic Tape system handles IBM-compatible tape and consists of a control unit and one to four tape Available in models rated at 7-1/2. 25, 37-1/2, 45, or 75 in./sec, the drives are available in 7- or 9-track models. Any

200, 556, and 800 bit/in. tapes can be read on all of the models. The 37-1/2 in./sec drive can read tape at 1,600 in./sec

The entire tape system is self-contained and can be mounted on a standard rack. Cables, power supplies, and basic software support are included with the system package. Delivery is 30 to 60 days, and prices range from \$9,500 to \$29,700.

#### Series D

The Series D Disc System is composed of a disk controller and one to eight fixed head disks with a typical average access time of 8.5 msec. Storage capacity of each disk can be either 500K or 1,000K bits. The controller is an automatic transfer, block-oriented device specifically designed for bus structure I/O.

The system is rack mountable with the isk mounted in a drawer. READ, WRITE, and SELECT routines provide

the software required to put the system on-line, according to Per Data. Prices range from \$6,200 to \$14,700. Delivery is 90 to 120 days.

The Series DT Combination Disc-Tape

System is cited by Per Data as an example of the building block flexibility of its devices; it is said to offer the end user a large number of possible choices to suit his needs. A single, fully automatic con-troller handles any combination of four units: two disks and two tape transports, three disks and one transport, etc. Prices range from \$14,500 to \$42,200. Delivery is 90 to 120 days.

#### Series 100, 200

The Series 100 and 200 Tape Converter/Translators (TCT) are stand-alone systems dedicated to translating data be-tween punched and magnetic tape systems. Both are built around a minicomputer which allows the systems to perform such functions as converting and transferring data from magnetic tape to punched Mylar tapes. Both series can perform punched tape to magnetic tape, magnetic tape to punched tape, and punched tape to punched tape operations. In addition, the 200 series can do magnetic tape to magnetic tape conver-

Available minicomputers for the TCT systems include: Nova and SuperNova, Honeywell 316 and 516, Varian 520/i and 620/i, DEC PDP-8 and PDP-11, Lock-heed Mac-16, and Hewlett-Packard 2114, 2115A, and 2116B.

The TCT 100 incorporates a controller, a magnetic tape transport (7- or 9-track) and a 300-char/in. punced tape reader and punch. The TCT 200 incorporates an additional magnetic tape drive. Both systems include a Teletype Model ASR 33 for operator communication.

TCT systems are provided with both application programming and utility routines for diagnostic and I/O purpose The user has the option of entering his own program in the computer that con-

trols systems operation.

Per Data's system programs use transla tion tables for conversion between any two coding schemes. Typically, this conversion may be from IBM System/360 hexadecimal code to 8-level code.

In addition, the program controls tape formats and provides for read-after-write/punch verification. The system communicates with the operator via the teletypewriter and the control panel. Messages notify him of such conditions as illegal character, faulty tape, missing

write ring, etc.
The TCT 100 is priced at approximately \$40,000, while the TCT 200 is priced at about \$46,000. Both units are available on a 90- to 120-day delivery schedule.

Peripheral Data Machines, Inc. is at 102 New South Road.

#### Terminal Uses Plastic Card

SEATTLE, Wash. - The Accutone 100 acoustic coupler terminal uses standard plastic dialer cards as input. The manufacturer is Computer Utilities N.W. Inc.

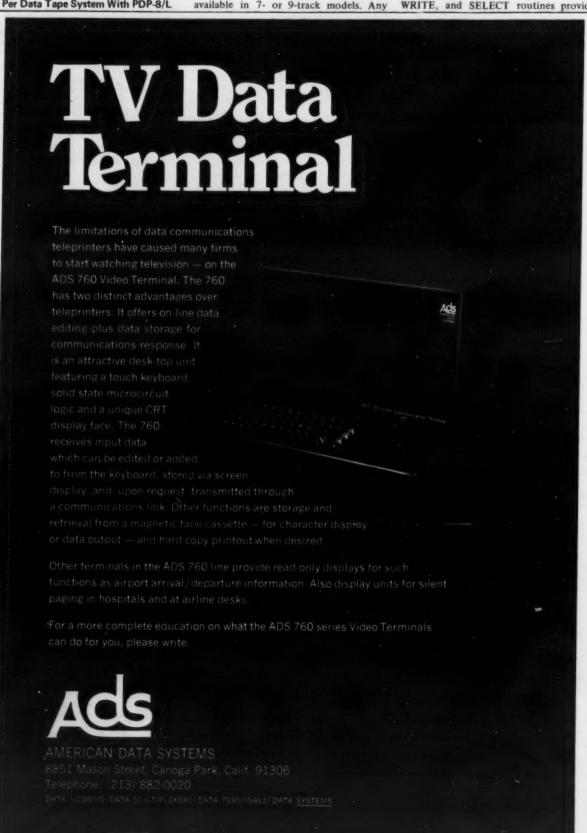
In addition to the photoelectric card reader, a standard Touch-Tone pad is provided for manual input. An integrated idio system makes possible the terminal's use in connection with a voice response system.

Interlock circuits prevent keyboard transmission during card reading. Indicators are provided for power-on, error, and data check conditions.

The Accutone 100 has a maximum transmission rate of 10 char/sec. The device can be easily carried in an attache case, according to the manufacturer.

Price of the terminal is \$25/mo or \$975 on a purchase basis.

The Accutone 100 is available on a 30-day delivery schedule. Computer Utilities N.W. Inc. is located at 520 Broad St.



# OCR Device Combines Filming, Indexing

By Frank Piasta

DALLAS – A user can combine the microfilming and indexing of documents by reading them on an OCR device through the use of a microfilmer developed by Recognition Equipment Inc.

oped by Recognition Equipment Inc.
Using a technique called "Input Image,"
the Input Image Recorder eliminates a
step in the data processing function,
according to the company.

The recorder is designed to be used with existing Recognition Equipment OCR devices such as the Electronic Retina Computing Reader, the Bar Code Reader/Sorter, and the Input 2 Document Reader, as well as the newly announced Input 80, without interfering with reading or sorting operations, the company said.

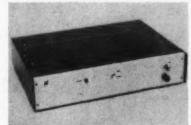
Documents are recorded by the Input Image Recorder onto 16mm film as they are optically read and sorted for computer processing at the same speeds as the paper transports. Speeds up to four times faster than the present, separate operations are claimed at about half the cost.

32:1 or 40:1 Ratio

The recorder employs a cassette that uses 1,200-foot rolls of triacetate base film or 1,600-foot rolls of polyester-base film. Up to 215,000 documents can be stored on a cassette and it can run up to four hours, depending on the document

# Multiplexer Accepts Low-Level BCD Input

LINCOLNWOOD, Ill. - Pivan Data Systems, Inc. is offering the Dijitscan 1000, a digital scanner that accepts lowlevel BCD (Binary Coded Decimal) inputs in parallel and provides a sequential out-



Dijitscan 1000

put.

The \$420 multiplexer can be used with interfacing devices such as digital voltmeters, counters, and keyboards and with recording devices such as paper tape punches, printers, and magnetic tape recorders.

Dijitscan models are expandable in groups of 10 BCD input. Options are available to interface to a variety of devices, the company stated.

The device uses integrated circuit logic, and is available in rack-mounted or table-top configurations.

Delivery is immediate.

Pivan Data Systems, Inc. is at 6955 N.

# Punched Tape Reader Operates at 150 Char/Sec

HAWTHORNE, Calif. — A photoelectric punched tape reader/spooler will be available in late August from Remex Electronics, a division of Ex-Cell-O Corp.

tronics, a division of Ex-Cell-O Corp.

The Model RRS-1150B punched tape reader/spooler features 150 char/sec reading speed and quiet operation, the company said

pany said.

Other features are integrated circuits with TTL, DTL, and RTL compatibility; long-life cartridge lamp; low intertia stepping motor/sprocket wheel drive for rapid response for both directions or reading.

The price includes electronics and power supply for \$815.

Remex Electronics is at 5250 W. El Segundo Blvd.

size, the speed of the basic system, whether one or both sides of the document are filmed, and the reduction ratio used. The standard reduction ratio is 32:1 or 40:1.

The microfilm operation can be controlled by the operator of the OCR machine. Two control panels let the operator know when to stop feeding the machine if a paper jam should occur. Document feeders are stopped automatically when the film supply is exhausted.

# dp accessories

Each frame of microfilm is identified with a six-digit number. The number, projected on the lens as it captures the document on film, is set originally by the operator on the header input switches and automatically incremented.

The Input Image technique may be suited for credit card organizations that optically read data from charge tickets and perform high-speed sorting of these tickets. Another group of users might be airlines that use OCR equipment to read ticket information, then go through a separate process to microfilm the tickets as a permanent record. Banks that maintain a microfilm image of checks paid could be another large group of potential users.

Accessories for the reader will include a processor for rapid in-house development of film, an electrostatic printer that produces hard copies in nine seconds, and a duplicator that copies the original film onto 16mm, 35mm, or 105mm film.

The basic Input Image Recorder will sell for \$73,825 and lease for \$1,950/mo. First shipments are expected to occur in the third quarter of 1970.

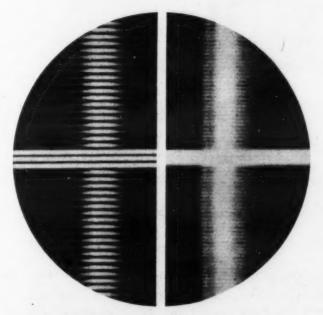
Recognition Equipment Incorporated is at 1500 W. Mockingbird Lane.



Input Image Recorder

Conrac makes it happen

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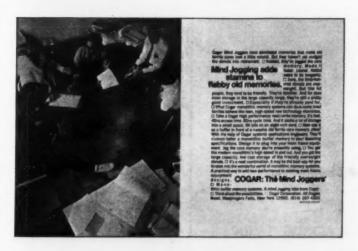


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There's an agency that knows computers. Davi-Callihan, Inc.

# **\$ When Non-Bell Units at** False Alarms' to Cost

CW Staff Writer
NEW YORK - AT&T and the operating companies of the Bell System have begun to protect themselves against a rising number of service calls from data communications users concerning trouble in customer-provided, non-Bell equipment connected to the Bell network

In tariffs already filed or about to be filed with state regulatory agencies, the companies are inchiding a service charge of \$10 to \$15 which can be applied when trouble is found to be caused by the user's equipment.

AT&T Vice-President William

trouble calls caused by user equipment had jumped from a rate of about 150 a month in early 1969 to about 700 a month now. Though Ellinghaus did not view this volume as "alarming" yet, he said that AT&T is certainly "concerned" about the increase.

At least one southern com-puter data user became "con-cerned" about the announce-ment of the service charge pol-icy. He apparently interpreted the phone company's plan as becoming an arbitrary situation. "If our man can't easily spot a problem in our equipment, it must be in yours - \$10 please, is the way the user described

Bell's position.

The local Bell operating company immediately denied having any such intent. A Bell spokesman said the charge would be applied only in those cases here the cause of the problem

# Communications

was unquestionably in the user equipment or his operation. To illustrate his point, he said that if a repairman goes out on call and finds that the user has forgotten to plug in his equipment, a charge will be made.

If there is any question as to the cause of a problem, the

phone company said, no charge will be applied.

The telephone companies do, in fact, seem to be following this policy of selective application of the service charge to discourage nuisance-type repair calls.

Even the user who reacted so sharply to the original announce-ment said that he had not yet been billed any special charge. In that instance, the telephone company has recently provided some real "heavyweight" engineering help, in order to clear up a data line which the user said had been "effectively unusable since it was installed in December." Both user and Bell

appear to have equipment problems and no charge is being applied.

Other large-scale data communications users across the country have indicated that although they had been notified the service charge could be levied, they were unaware of it actually being applied in any of their operations. The users polled, however, were large polled, however, were large enough so that each had resident engineers to check out all equip-ment before any service calls are placed with the telephone companies.

In writing to his local telephone company, the southern data user who reacted to the original service charge policy announcement proposed a reciprocal arrangement: if the utility charged him when his equipment was proven to be at fault, he would expect a credit when the telephone equipment was found to be faulty.

The local telephone company

objected, pointing out that it was not allowed to give the user a credit on such a basis. A Bell spokesman said that credit could be given only when a Bell-caused problem resulted in disruption of service for any appreciable time. If a line costs \$100/mo and is inoperative for two weeks, for example, a \$50 credit would be applied to the user's bill, the spokesman said.

# Three Data Sets Interchangeable With Bell 103

FORT WASHINGTON, Pa. - A data set that is completely interchangeable with the Bell System 103 is available in three different models from Tele-Dynamics Division of Ambac Industries.

Said to provide full-duplex



Type 7103A Modem

asynchronous digital transmission at rates to 300 baud, the units operate on standard voice-grade telephone lines. The Type 7103A model, which operates in originate-only mode, is used with equipment such as timeshared terminals,

The answer-only 7103B model is geared for use with computer data processing equippment. The 7103C includes automatic access logic that enables it to operate as either an originating or answer-

ing terminal.

The solid-state, frequency shift keyed modems are said to have less than 1% distortion. Normally interfaced with equipment compatible with EIA standard RS-232, units are available that are compatible with MIL-STD-188 or CCITT, according to Tele-Dynamics.

The new modems range in price from \$150 to \$330, depending on the configuration chosen.

Tele-Dynamics Division of Ambac Industries, Inc., is at 525 Virginia Drive.





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# Cybernet Offers Part-Time, Batch Use of CDC 6600

CW Staff Writer
MINNEAPOLIS - Users can now expand their in-house computing capabilities by leasing a CDC 6600 on a part-time basis, through the Cybernet network system of Control Data Corp.

This service plan, called Cyberpak, is similar in concept to time-sharing but is applied to the remote batch environment. CDC said that under Cyberpak, a user can contract for only the num-ber of hours of computer time per month that he feels he really needs. He may also prescribe when he needs his time and be assured that a machine will be available for his use.

#### **Priority Levels**

Beyond the basic definition of his needs, the user is able to indicate, program by program, the grade of service he wants. There are five choices of priority level for turnaround response, ranging from 'economy' to 'super-express.

The Cybernet system extends across the country, into Europe, Australia and Mexico. The Cyberpak user can make use of the service, even if his location changes from day to day, the company said.

According to CDC, there are 400 "usable" system hours available on a computer at the 'stan-dard' service level. On that basis, the user may choose anything from 1/16th of the total system hours, which would give him approximately 25 hours of CPU time, to the full system capacity. The user may call for a different mix of job priorities each month, with a different charge for each priority level. Therefore the number of hours available in a given fraction of CPU time will vary from month to month and can only be approximated.

Cyberpak service, CDC said, might be well suited to the who has many jobs that need only a limited system, but one or two jobs per month, that require a very large system. This user could buy a contract under Cyberpak, that would give him the number of hours required to process the big jobs. He could then use a smaller system for in-house processing, and revert to the Cyberpak system when his system was overloaded,

The software support available through a broad range of clude programs for commercial applications, interactive data management, large-scale linear programming, engineering data management, large-scale linear programming, engineering and electrical analysis. Obviously the user is also free to run his own programs in addition to any he may use from the Cybernet li-

The user is said to be able to access the Cyberpak capabilities through a broad range of terminals, from teletypewriter units to IBM 360/20 or 25, 1130 or 1800, or even another CDC 6600. A CDC spokesman said that the choice of terminal is limited "only by the user's abili-ty to make the Cyberpak CDC 6600 think that his terminal is a CDC unit."

CDC said that basic prices for the service are expected to run from about \$10,000/mo to \$220,000/mo, depending on the amount of time and the quality of service required.

In specific terms, CDC said that the charges for CPU time vary from \$.40/sec for super-ex-press service, through \$.28/sec for standard, to \$.20/sec for the economy priority.

## Cobol Debugging Available in Services

Cobol programmers frustrated by busy in-house installations can now choose from at least three services that offer Cobol compilation and symbolic debugging capabiliities on a time-sharing basis, for IBM and Univac systems.

Two of the services based on IBM's Cobol compilers using the 360/67 produce object decks that are usable "as is" under OS/360. The other service based the Univac 1108 produces object decks immediately compatible with the Exec 8 operating system.

Because of the immediacy of the time-sharing results and the English language approach to identifying problems, users often get their programs "up and running" in hours instead of weeks, according to the developers.

Interactive Data Corp. (IDC) has made its IBM-oriented service generally available as of June 1. Computer Software Services (CSS), the other IBM-oriented operation, has had its service available for about six months.

The Univac-based service, from Axicom Systems, has been in operation since early 1969.

The services are almost iden-

tical. The programmer can access

his stored program, edit program instructions directly, compile the program, and get diagnostic messages, at the remote ter-minal. Working interactively, he can re-edit instructions and recompile his program until he eliminates all the diagnostics.

The services handle program test runs similarly; the user can let the program run until it hits a snag or goes to completion; or he can set up "breakpoints" to monitor intermediate results.

The breakpoints are identified symbolically by source program paragraph names. Since these address halts have to be redefined before each test, they can be changed as the programmer's in-terest changes. At a breakpoint, the user can display and/or alter data fields, and terminate or continue the test.

Each of the services allows for identification of program problems in machine language for-mat, but spokesmen said that programmers are more likely to use the symbolic debugging mode. With symbolic debugging, the exact location where an exdebugging ception takes place is identified by a specific verb, within line or statement number and within paragraph name of the source

To solve the program bug, the programmer can refer to data fields by symbolic name, and display and/or alter their con-tents from the terminal. He can then resume his test at the point where the error was detected, or

at any other point he may choose. Once the user has completely debugged his program in the used as I/O devices.

#### Support Teletype

Axicom said that it can support the Teletype units, Datapoint 3300, Execuport, DCT-2000, 1130, and Univac 9000 series central processors as I/O devices

None of the vendors require an

# **'Linkmaster' System Defines and Tests** Compatibility of 360 Program Modules

NEW YORK - Programmers working in 360 Assembler Language can use the Linkmaster system to define and test separately assembled program modules, according to the developer, Hoskyns Systems Re-search. With this package, the company said, the user can be sure that the modules will fit together and form an error-free program.

#### **Macroinstruction Set**

Linkmaster is a set of macro-instructions for defining the Assembler modules, and a test-bed program for the check-out.

Hoskyns said that the instruction set can perform all module linkage automatically; pass parameters in a concise, flexible no-tation; and allocate working storage for each module dynamically and in an optimum manner, without recoperating system. without recourse to the

The company added that the module linkage includes the setting-up and chaining of IBM-standard Save areas. With the parameter passing, addressing of data and instructions is perinstructions is formed automatically so that the programmer is totally relieved of register housekeeping. Modules written with Linkmaster can be reentered, Hoskyns said, unless the programmer chooses otherwise

#### **Fully Compatible**

Linkmaster macro instructions are said to be fully compatible with all the IBM macroinstructions, including LINK and ATTACH.

The company said that any number of tests may be initiated in a single run of the test-bed program. During a test, the action of lower-level modules, in-cluding file-access routines, can be simulated, which allows testing to proceed without on-line data file

## Results Immediate

The test report is said to high-

light only the changes to the test data brought about by each test execution, thereby reducing the time required to analyze test results. The company also said that the test program recovers from program checks in the module under test, and prints diagnostics, before continuing with the next test.

#### OS. DOS Versions

Hoskyns said that Linkmaster is available in compatible ver-sions for DOS and OS users. It is supported by five days of on-site training, and documentation. The company said that the package is contractually guaranteed perform to specification and is "bug-free.

Linkmaster is available for \$17,500, which includes installaand five days of on-site

Hoskyns Systems Research Inc. is at 61 Broadway.

printf sample cohol

IPENTIFICATION DIVISION.
PROGRAM-IP. 'SAMPLE'.
ENVIRONMENT DIVISION.
INPUT-OUTPUT SECTION.
FILE-CONTROL.
SELECT OUTPUT-FILE ASSIGN TO 'OUTPUT' UTILITY.
DATA DIVISION.
FILE SECTION.
FD OUTPUT-FILE
RECORDING MODE IS F
LABEL RECORDS ARE STANDARD
DATA RECORD IS OUTPUT-RECORD.

01 OUTPUT-RECORD.

DATA RECORD IS OUTPUT-RECORD.

01 OUTPUT-RECORD.

02 EMPLOYEE-NAME PICTURE X(20).

02 BADGE-NUMBER PICTURE S9(6) COMPUTATIONAL-3.

02 HOURS-WORKED PICTURE S99 COMPUTATIONAL-3.

02 PAY-RATE PICTURE S99V99 COMPUTATIONAL-3.

02 GROSS-PAY PICTURE S9(4)V99 COMPUTATIONAL-3.

WORKING-STORAGE SECTION.

77 WS-BADGE-NUMBER PICTURE 9(6).

77 WS-HOURS-WORKED PICTURE 99.

77 WS-PAY-RATE PICTURE 99V99.

PROCEDURE DIVISION.
START.

OPEN OUTPUT OUTPUT-FILE.

GET-EMPLOYEE-NAME.
DISPLAY 'TYPE EMPLOYEE NAME' UPON CONSOLE.
ACCEPT EMPLOYEE-NAME.
IF EMPLOYEE-NAME = 'STOP'
CLOSE OUTPUT-FILE
STOP PUN.
DISPLAY 'TYPE BADGE NUMBER' UPON CONSOLE.
ACCEPT WS-BADGE-NUMBER.
MOVE WS-BADGE-NUMBER.
MOVE WS-BADGE-NUMBER TO BADGE-NUMBER.
DISPLAY 'TYPE HOURS WORKED' UPON CONSOLE.
ACCEPT WS-HOURS-WORKED.
MOVE WS-HOURS-WORKED TO HOURS-WORKED.
DISPLAY 'TYPE PAY RATE' UPON CONSOLE.
ACCEPT WS-PAY-RATE TO PAY-RATE.
MOVE WS-PAY-RATE TO PAY-RATE.
MULTIPLY HOURS-WORKED BY PAY-RATE GIVING GROS-PAY.
WRITE-OUTPUT-RECORD.

TE OUTPUT-RECORD.
TO GET-EMPLOYEE-NAME.

# A sample source program which the user has printed out on his terminal using the "printf" command.

time-sharing environment, he can shift to his own in-house equipment. With any of the services, the user can have either the source or the object deck punched out.

CSS and IDC support IBM 2741 and 2780, and Teletype ASR 33 and 35 terminals. IDC said that it also supports Terminet and Datapoint devices. CSS includes support for the Datel, Execuport, and Univac DCT-2000 terminals, and has in-dicated that it will shortly be

initiation fee or minimum monthly billing for the time-sharing service. Connect time costs \$13/hr at IDC, \$6/hr at CSS, and \$10/hr at Axicom. CPU time costs \$.38/sec at CSS, and \$.28/sec at both IDC and

IDC is at 486 Totten Pond Road, Waltham, Mass. Computer Software Systems Inc. has its headquarters at 460 Summer St., Stamford, Conn. Axicom Systems Inc. is at 615 Winters Ave., Paramus, N.J.

# STSC APL/360 Package Large Geared

CW Staff Writer
WASHINGTON, D.C. - The file handling capabilities of the APL/360 Terminal System have been greatly expanded by a new software package that is also available as a service from Scien-

tific Time Sharing Corp. (STSC).
According to STSC, random access files under APL/360, typically 32K characters and limited to 192K characters maximum, can now include up to 200 million characters. In addition, the company said, this mam-moth data base can be shared in real-time by multiple terminals.

#### **Data Security**

Even though the data base is shared, total security of the data is said to be assured. The user who creates the file specifies

which other users have permission to access the file and whether the permission is readonly, append-only, update, or some combination of these types of access. The user's degree of access is included in the account number he enters when he starts to use the terminal, the company said.

A series of functions that STSC has added to the APL/360 Terminal System allow the user to create and then control the file, through calls from his program. Previously, the generation of the data base and its control required special purpose systems programs, the company said.

The ease of file creation and control coupled with the increase in accessible file size is said to make the APL/360 Terminal System a realistic tool for

multiplant inventory control, multidivision financial reporting network, or other remote access applications where a common data base must be shared by a restricted group of users.

#### Response Time: 1 sec

Average response time for any terminal is said to be one second or less, with 60 terminals active on a 360/50. The terminals can access the same files "concurrentbut software interlocks momentarily prohibit access to a record at the instant it is being updated by another terminal.

The package is available for in-house installation on IBM 360 Models 40, 44, 50, or 65 with 256K memory and a 2314 disk unit, under a modified DOS. A spokesman for STSC said that

dard DOS allow these pro-cessors, normally batch-oriented, to be used in the APL time-sharing mode.

STSC said that the APL/360 Terminal System can support the IBM 2740-1, 2741 or 1050 terminals, the Datel 2031, the Dura 1021 and, the Novar magnetic tape terminal. A spokesman noted that Teletypes 33 and 35 are not presently supported, because the APL character set is "too rich" for the teletypewriter keyboards.

Cost of the package is \$12,000 annually. STSC said that this price covers just the company's enhancements to APL, and not the APL processor itself, which is available separately from

The new capabilities are also available to users of the APL plus time-sharing services STSC, on local dial-up in New York, Philadelphia, Washington, Los Angeles, and Palo Alto, California.

Under the service plan, there is neither initiation fee nor mini-mum monthly billing. Connecttime costs \$12/hr and CPU time costs \$10/sec. The charge for APL "workspace" is \$10/mo for 32K characters on a month-tomonth basis. The company said, however, that users who can anticipate their needs on an annual basis would be charged only \$150/mo per million characters "workspace.

Scientific Time Sharing Corp. is at 2101 S. Street. N.W.

#### PDP-11 Users Get Basic Language

MAYNARD, Mass. - Users of the DEC PDP-11 now have Basic Language capabilities available from the manufacturer.

DEC said that the new capability not only allows programs to be written in Basic on the PDP-11, but programs written in Basic for other computers can often be used on the PDP-11 without modification.

The company also said that the PDP-11 Basic package has a ma-chine-language calling capability that has particular appeal in data acquisition applications. Users can write their programs in Basic

and then call up machine language to communicate with various I/O devices.

The Basic package requires 4K words of core memory, the company said, and is available free to PDP-11 users.

#### **Editorial Service Formed**

ANN ARBOR, Mich. - Maxwell Publications has formed a technical editorial service to produce documentation for software houses.

Maxwell Publications is at 1353 N. Main St.



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# IEEE June Show to Feature 'Challenge of Seventies

Computer Group International Conference and Show, featuring the theme of "Memories, Terminals, and Peripherals: Challenge of the Seventies," will be held June 16-18 at the Washington Hilton.

fessor of Computer Science at the Univer-

"Technical and Market Overview" and will be closed out by plenary sessions on "Systems Architecture" and "Industry Impact." The closing meetings will review the implications of the detailed technical minal, and peripheral technology will meet the challenge of the 70s.

The program will be international in cope with 150 papers currently under scope review, including submissions from England, France, Germany, and Japan. M. Allegre, director of electronics in the Office of the Prime Minister of France, is spearheading the European and Asian participation and expects to offer some international technical sessions

Emphasis will be palced on engineering and design of theme-related software, hardware, and systems; technical excellence, new/advanced landmark papers, and presentation effectiveness

One of the presentations will be made by J. Peter Ross, vice-president of Qan-tum Science Corp., a technological information service company.

Ross feels that three major trends will

determine computer markets, products,

and technology of the 70s. The rapid introduction of dispersed computer systems will dictate new product developments in terminals, equipment, memorie and software. The movement towards total service because of increasing system complexity will mean that computer services will become the fastest growing



sector in the EDP industry, expanding from \$7.9 to \$20.1 billion by 1973.

The third factor is the increasing importance of overseas markets and competition. Markets there are increasing 50% faster than those in the U.S., and foreign companies are preparing to attack world markets. By 1973, 44% of U.S.-based computer company sales will be to foreign markets.



of the steering committee that it is time to emphasize the computer industry's obligation to society, and this conference will offer us an opportunity to do our part," Sibley said. Technical presentations and a trade ex-

plication from business through aerospace to medical research. The theme of the conference will be "Systems and Society." "It's the feeling

hibit in the Astrohall will headline the show. Sibley said that total value of the hardware and software on display from nearly 400 manufacturers is expected to exceed \$300 million.

# **ACM** Group to Hold Personnel Meeting

NEW YORK - The 8th Annual Computer Personnel Research Conference, sponsored by ACM Special Interest Group of the same name, will be held June 22-23 at the Center of Adult Education, Uni Park, Md. University of Maryland, College

David B. Mayer, chairman of SIGCPR, said that the purpose of this two-day conference is to identify and discuss the common problems and needs of those individuals concerned with the selection, training, evaluation, and other aspects of the management of computer personnel. Research and problems reported are of interest to personnel managers, managers of computer installations, and all those concerned with personnel administration of computer centers.

#### Special Periods

Representative papers will be presented throughout the two days. Special periods are scheduled in each of the four sessions for open and challenging discussion. Monday's theme at the conference is "New Prospectives On Training," with the open-ing remarks being made by Robert A. Dickmann, program chairman, of the Johns Hopkins University applied physics laboratory.

Dr. F. Kendrick Banks, General Business Division, University of Colorado, will make the keynote address on "Data Processing Curricula at the Secondary

Robert Reinstedt of the Rand Corp. is Tuesday's session chairman, the theme of which is "A Behavioral Science View of

Computer Personnel."

On Wednesday there will be an open general meeting of SIGCPR. Members and special guests may attend.

Registration and information requests should be addressed to: Director of Institutes (CPR), Conference and Institutes Division, Center of Adult Education, University of Maryland, College Park, Md.

The registration fee is \$45 for ACM and/or SIGCPR members, \$55 for non-ACM or SIGCPR members.



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# Canada's Session'70: Small Attendance And the Usual Conference Confusion

By Robert L. Glass

Special to Computerworld VANCOUVER, B.C. – What was billed as Canada's largest and most important data processing and management sciences con-ference turned out to be something less than expected.

Session '70, a joint conference of the Canadian Information Processing Society and the Canadian Operational Research Society, was held here June 1-3 and attracted about 700 people to the three parallel streams of technical sessions.

One session was oriented to the computer, one to operations research, and one to computer interaction. The theme was "looking back and looking for-

Keynote speaker was Canadian Reynote speaker was Canadian Justice Minister John Turner, who spoke on "Computers, Privacy, and the Law," covering the problems of computers and the law in the 1970s [CW, June 101

The usual computer conference

several new elements: the un-certain value of the suddenly "unpegged" Canadian dollar caused some banks to refuse to accept American money, a decided inconvenience for U.S. visitors; a strike of rental car

# Societies

employees blocked some airport facilities and added to the trans-portation problems of others; a mail strike further complicated matters; and Dr. A.J. Perlis of Carnegie-Mellon University, a scheduled speaker, became ill prior to the conference and was replaced by Dr. Butler Lampson of Berkeley Computer Corp.

The distant exhibit area was sparsely sponsored and attended.

#### **Sparring Matches**

Computing service and telephone company speakers par-ticipated in gentle sparring matches over the problems of data transmission and data services, and who should be alshould be allowed into which business.

One speaker warned of the potentially ominous con-

phone company to base a competitive data service on its mono-polistic transmission service. A British Columbia telephone company speaker responded pointing to his company's in-ability to capitalize on its "monopolistic edge" in the area of Telex vs. TWX, where the Telex (non-phone company) service is roughly five times as popular as TWX.

The session on computer languages had a strong PL/1 flavor. D.M. Tucker of IBM discussed its past and future, concentrat-ing especially on the eight IBMsupported PL/1 compiler-interpreters.

A variety of technical and emotional positions highlighted the technical sessions. Lampson's statement, "A few years ago only a confirmed pessimist would a confirmed pessimist would have predicted the current con-fused state of the art in operat-ing systems," constrasted markedly with that of R.F. Moore of NCR who viewed "A window to the 70s through which dramatic advances of the 70s will outshine those of the 60s.

# Schueckler Heads GET

BUFFALO, N.Y. - Norman M. Schueckler has been elected President of the General Electric Two-Hundred Computer Users Association (GET) at the recent meeting of the national group of companies and institutions who

companies and institutions who use GE computers.
Schueckler is a vice-president of Graphic Controls Corp. and general manager of the company's Computer Systems Division, a supplier of remote terminal computing and associated services.

GET, which now has about 510 members representing 225 separate installations, was organized in October, 1960, by computer users to advance the state



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# Chance for Programming Career Draws a 'Big House'

RAHWAY, N.J. — The requirements are unusual — a high school diploma and at least two years left on your sentence — but the computer programming classes offered every Monday night at New Jersey State Prison here attract a full house and have launched several ex-convicts into responsible and well-paying careers.

The program was set up five years ago by Frank Ponzio of New Providence, N.J. "Programming is an excellent form of rehabilitation for a convict, because it

"Programming is an excellent form of rehabilitation for a convict, because it forces him to make a decision: he can either learn something that will let him make an honest living, or he can go back to crime," said Ralph M., who was paroled about a year ago, and now works as a programmer in a computer systems company. "Once he decides to take the program, he is totally involved; he works during the day at his assigned job and spends nights and weekends doing programming."

#### Quite Awkward

For James C., who has been out of prison just over three years, the program was especially awkward — he learned programming without the benefit of a computer. "Our class would get an assignment on Monday night, and we would work on it during the week," he said. "The students would flowchart the problem and write a program to solve it. Ponzio would collect the completed assignments the following Monday, edit the program, debug it, and run it on the computer he used at work. It sometimes took two weeks before we would get the program back. It could get pretty awkward."

Ralph M. was in the class when it received its own computer, a DEC PDP-8/S. "Getting the computer made all the difference in the world," he said. "We found out what it meant to enter a program through the switches on the control panel and do our own assembly. The class could also write and run its own programs and see the results."

"The people in the class have a lot of devotion to it," said Ponzio. They have to give up most of their recreation time in the evening — watching television or playing basketball — and spend it doing assignments.

The dropout rate in the course is high – over 50% of the people quit for one reason or another. "There are valid

# CAI Sales Jump \$500 Million Expected by '75

NEW YORK — Despite lingering resistance by teachers and the problem of capital outlay by school boards, sales of electronic equipment in education will rise from \$240 million in 1970 to nearly \$500 million in 1975 and to more than \$750 million in 1980, according to "samson trends," a service of Samson Science Corp.

The mid-1970s will see some of these systems satisfactorily operating, according to the detailed analysis of "samson trends." By 1980, Samson predicts, most major school districts in urban areas will have operational systems offering both drill-and-practice and reference material retrieval.

In 1966, IBM and RCA assumed that computer-assisted instruction (CAI) had reached the point where commercial exploitation was feasible. Other companies jumped on the bandwagon with high expectations that were not realized. They had limited, but significant, successes, especially when restricted to drill-and-practice instruction, Samson said. CAI drill-and-practice systems are economically viable when costs do not exceed \$1 per student hour of operation.

reasons for the high dropout rate," he said. "Rahway is a maximum security prison; some are transferred, others take minimum security on the prison farm, and still others are paroled. But some people stay voluntarily, and trade off getting out early or being transferred to minimum security for staying and getting more programming experience."

#### **Wasted Time**

James C, turned his prison term from what could have been a wasted time into the base of a fulfilling career. "My first job out of prison was in the molding room of a factory, but soon after I got a job as

a programming trainee," he said.

While he was in prison, Ralph M. was in a position to spend eight hours a day, five days a week with the computer. In addition, he taught the other inmates in the course, which, he believes, helped him learn more. "The others in the class would ask questions, most of which

started with the words 'Why?' and 'How come?' Having to answer these on my feet in front of the rest of the class helped me understand programming much better than I ordinarily would have."

#### Impact and Incentive

Ponzio keeps in contact with his students who are out of prison, and keeps his students up to date on their progress on the job. "They are constantly asking how the parolees are doing," Ponzio said, "and I tell them the latest news. It has a lot of impact and gives them some incentive"

centive."
Ponzio plans to keep the course going.
"Programming is one of the best ways for an
ex-convict to get a meaningful, challenging job," he said. "Many companies that
do defense work cannot hire convicted
felons, and many parolees who have no
job experience find it hard to get work.
But there is a shortage of programmers,
so the jobs are there for people trained
for them."



Students at Rahway State Prison, Rahway, N.J., are taught programming on the DEC PDP-8/S every Monday evening by Frank Ponzio.

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# LOUDER!

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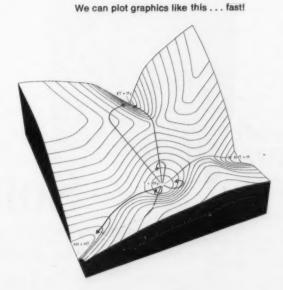
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# Viewpoint

ment of the profession

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The key to this effort is the individual CDP holder. He must

accomplishments and the measure he is not only willing, but able, to give of himself toward the advancement of the data processing profession.

demands on those in dividuals who aspire to manage ment positions, or work directly with top echelon user management in the satisfaction of their needs, within the framework of the data processing industry, add complexity in an ever-changing environment. Demands on those seeking the CDP attempt to keep

Since the inception of the pro gram in 1960, the examination has been upgraded and modified under the guidance of the DPMA Certification Council. At intervals deemed appropriate by the council, the requirements under which applicants are qualified to sit for the CDP Examination have been raised; the examination itself has become more difficult. These changes are neither capricious nor are they motivated by any form of sinister intent. They have been imple-mented by the DPMA Certification Council through an evolutionary process designed to anticipate the increasing demands on data processing management personnel.

#### Two Years of College

For example, candidates for the 1970 examination were re-

quired to have the equivalent of two years' college education. This qualification has been in effect since the 1966 examination, and will remain in effect through 1971. In 1972, candi-

Donald J. MacPherson, CDP, and education director of the DPMA, places into perspective the 10-year de-velopment of the CDP program sponsored by the society as well as its future expansion plans. This year, a smaller percentage of appli-cants passed the February CDP Examination (CW, June

dates must have a Baccalaureate degree from an accredited col-lege or university, unless they were qualified to sit for the examination, whether they applied or not, on or before the 1971 examination date. This change in academic requirements was based on a decision of the Certification Council made in the winter of 1968.

Several factors prompted this change. Perhaps the least relevant in the eyes of many, but no less real, a Bachelors Degree is considered the minimum in formal education for management personnel by a predominant number of organizations. Equally important is one of the basic reasons the degree requirement exists in the first place. Considerable faith is placed by employers in the idea that the broad education which a college degree represents enables an in-dividual to be more flexible as a consequence of his diverse studies, thus more adaptable to the demands made upon him in a management situation.

Specific knowledge which can be applied in a job situation is less important, from this view point, than the facility to deal with diverse problems and seek out answers when the way is not clear. It is this facility which an extensive formal education tends develop in an individual. specific knowledge is acquired in

the process, which can be applied on the job, so much the better, of course

#### Credit for Each Section

Since the first CDP examination was offered in 1962. through 1969, candidates have been required to pass all of its sections to qualify for the Cer-tificate in Data Processing. Otherwise, candidates were required to sit for the entire examination on subsequent re-takes. Beginning with the 1970 examination, candidates will be given credit for each section passed, provided they pass two or more

Over the years, the Certification Council has passed approximately 50% of the candidates, depending on the cutoff which it establishes each year after a careful analysis of the performance of each ques-tion relevant to the candidate population. Approximately 30% of the candidates who took the 1970 CDP Examination have been awarded the certificate. In part, this resulted from the increased scope and difficulty of the examination. It was increased from four to five sections.

Material comparable to past examinations was intentionally more difficult. This is in keeping with the council's policy to make it more challenging each year. The 1970 examination lasted a full day, compared to one half day as in previous years. The Certification Council recognized the difficulty candidates face in reviewing for the breadth of material encompassed in the entire examination, which was always necessary in the past. It is now even broader in scope, and each section is materially longer. That a smaller percentage of candidates passed the 1970 CDP examination is the inevitable consequence of the increased comprehension and challenge of the CDP Examination as it has evolved through continual up-

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# Cmdr. Hopper Honored

Former First Lady Mamie Eisenhower (left), congratulates Cmdr. Grace M. Hopper, U.S. Navy (Retired), after she was presented with the Science Achievement Award by the American Mothers Committee in New York.

Thirty-five women, distinguished in the fields of art, theatre, letters, medicine, and business were also honored at the recent awards luncheon held in the Waldorf-Astoria Hotel.

Cmdr. Hopper, currently on special leave from Univac, is serving as director, U.S. Navy programming languages, planning and development, in Washington, D.C.

She has received numerous awards during her outstanding career in computer technology including the Computer Sciences "Manof-the-Year" award last year by the Data Processing Management

# 'Jets' Credit Card Encoding Plan Gives Instant Air Ticket-Vending

CW Staff Writer
BOSTON — A small but growing company in nearby Natick has developed the unique cardencoding technique that is the backbone of American Airlines' latest computer-customer experi-

Synergistics, Inc. has created a process of encoding credit cards so they can be read by a computer input device. The device activates a ticket-issuing machine and records the transaction for

computerized billing.

American Airlines introduced the system this month at Logan International Airport here. Called the Jet Express Ticketing System (Jets), it will be used for automatic ticket-vending for travelers on the airline's Boston to New York and New York to

Washington express flights.

Similar to the Penn Central Railroad's vending machine, Jets issues tickets for the next flight only, and for one-way trips.

The experiment, which will run "at least three months" according to American officials, is the opposite end of the sophistication spectrum from a recently concluded test at Chicago's O'Hare airport.

The Chicago test involved a much more complicated machine and made available roundtrips on various flights.

#### **Encoding the Card**

The encoding process is called Syncron, and involves indenting magnetically sensitive (ferrite) material into the plastic card so that the card and the binary

code become inseparable.

The Jets equipment reads the code, checks a "blacklist" for lost or stolen cards, then issues the ticket if the traveler has a reservation. The process takes from three to 10 seconds.

The nonreservation passenger is told to "push button for class of travel," is given an indication as availability of his preference, and is then told to "remove card to receive ticket."

If his preferred mode of travel is not available, he can choose the alternate, or could see the ticket agent to place his name on a waiting list.

Should the card be blacklisted. there are no whistles or bells. The traveler is told, by lighted sign, "remove card and see agent. When issued, the ticket in-cludes two sections: the ticket

and the airline boarding pass.
Thus, there is no checking-in, no waiting line.

### Three Advantages

William M. Tetrick, chairman of Synergistics, said Syncron has three advantages over the other 20-odd encoding techniques for credit cards:

• Security - the ferrite imprinting is permanent, unaffected by magnetic fields, is virtually indestructible with normal use, and is extremely difficult to change.

• Cost – imprinting and reading devices are cheap, Tetrick added, without offering actual

credit cards, contains more information than regular credit card numbers (the name of the card holder becomes part of the code, for example).

The Chicago test involved equipment developed by IBM, and was designed to communi-cate with American's Sabre

system, also designed by IBM.

The Jets test, which is taking place in Boston, New York's LaGuardia and Washington's National airports, uses Honeywell minicomputers. The DDP-416 is used in Boston and Washington, a 516 in New York.

If the test is successful, as the Chicago test was, airline officials speculated that larger regional computers might be used instead of the stand-alone minis at each airport.

Rodney W. King, American's assistant vice-president for ground passenger services, said that 150,000 of the airline's new vacation credit cards are being Syncron-encoded and issued to card holders who fly frequently between New York and Boston or Washington.

#### System to Expand

King said that eventually this "relatively simple" might be expanded to include choices between window or aisle seats, or cash or credit transac-

He said the system would offer round trip tickets before the end of the year, and that passengers would have the option of buying from the vending machine or the ticket agent at the departure lounge. The agent has a manual device which is used to keep the seat inventory up to date.

King played a key role in developing the Magnetronic Reservisor system, introduced by American in 1952, as "the world's first fully automated reservations device" and the first use of the digital computer in a commerical inventory problem.

# Merger-Minded Companies Could Find Their Cupid in 'Blind Date' Introduction

By Harvey Elman

CW Staff Writer

DALLAS - Companies with an urge to merge but without the resources to find compatible and willing prospects could find "Cupid" in a two-year-old firm here

Corporate Synergy Technology (Cosyte), a subsidiary of Mustang Computing Inc., is addressed to the problem of "how companies can find each other for a growth situation," according to Ralph Iredell, general manager.

The introduction of the interested companies is "something like a blind date, because their identities remain anonymous, he said. An inquirer can learn all he needs to know about a potential seller or acquirer without

# **IBM Unit Extends** T/S Services

NEW YORK - Service Bureau Corp., a subsidiary of IBM, is extending its time-shared computer services to provide na tional as well as regional access.

The new service permits customers in eight U.S. cities to hook up with an IBM national center in Cleveland. This method allows a user with scattered plants and offices to connect him to a single CPU.

The only increase from existing charges for time-sharing services is in the hourly charge for connection to the CPU. The cost will rise to \$13.80 from \$11.

knowing the identity of his specific location other than by a area, said Iredell. "Not even the computer technicians know the identity of the confiding source.

# **Everything to Lose**

"If a company is up for sale and this information leaks out, then bank connections may be severed and key personnel may leave," he said, "so that the seller has everything to lose." Cosyte counts approximately 2,700 sellers of its 3,600 total companies on file.

"Our firm," he continued, "is a clearinghouse for detailed, confidential, and anonymous information about industries and businesses, worldwide (3% international). Bankers, stockbrokers, attorneys, accountants, and others concerned with acquisiwill also benefit from such data." tion, sale, and merging of firms

Cosyte sends a checklist to prospective clients to form a two-part synergy report - curcomprehensive profile and future desires.

#### Products, Status

Ouestions are asked in the following areas: products, status, diversification, marketing capa-bility, annual sales volume, administrative management, quality, three-year "track record," seasonableness, and earnings re-

The answers are fed into the

IBM 360/44, allowing Cosyte to match potential merger-minded concerns. Cosyte introduces the companies anonymously and then bows out of the picture. It does not participate in actual negotiations, Iredell said. Both expense and executive "wear-and-tear" due to the "search" is eliminated, he added.

"There are 3-1/2 million corporations in this country," he "and finding the right one is really looking for a needle in a

#### 10-Lead Minimum

For its services, Cosyte receives an initial subscription fee of \$25 to \$65/mo for six months depending on the size of the company and the particular area of interest. If a company fails to receive at least 10 leads during that time, it receives another six months of leads at no extra charge. Iredell states that companies usually receive about three possibilities per month.

If two companies eventually exchange capital funds, then Cosyte receives a flat fee of \$1,500 plus 1% of the proceeds of the transaction.

Iredell noted that when a company is publicly owned, dis-closure must be made under rules of the SEC when it contemplates merger.

"But if you don't know who or where the company is that you are negotiating with, how do you disclose it?" he said. "Thus, much embarrassment is avoided if negotiations are broken off."

# Humble to Put 80% of Oil Fields Under Computer Control by 1973

NEW YORK - Humble Oil & Refining Co., chief domestic subsidiary of Standard Oil Co. (New Jersey) and the nation's largest oil producer, will place fields containing 80% of its oil reserves under computer control by the end of 1973.

Humble said the \$50 million total automation system will apply to 61 oil and gas fields in Texas, Oklahoma, and Louisiana, as well as South-eastern areas of the country. Currently, six oil fields are under the control of the IBM 1800.

In its annual survey last December, the Oil & Gas Journal, a trade publication, reported that oil companies worldwide were using 54 computers to control oil production, 125 to control pipelines, 181 to control refining, and 315 to control petrochemical operations.

The new computer-communications system will provide 24-hour surveillance and control of production in the 61 fields from four computer centers in Midland, Corpus Christi, and Houston, Texas, and in New Orleans.

Areas such as status, alarms, and oil, water, and gas produc-tion will be closely supervised. A Humble official said the system will reduce production personnel requirements, resulting in

switching of some workers.

J.C. Posgate, Humble's vicepresident of production, said that the automation move will aid production efficiency,

# CMC Establishes Subsidiary in France

Machinery Corp. has established a new subsidiary, CMC France S.A., to manufacture and market CMC's keyprocessing system for delivery throughout France.

The new subsidiary has re-ceived three orders for key-processing systems totaling more than \$620,000.

#### Other New Subsidiaries

\* Infodata Systems Inc. of Webster, N.Y., has formed an international subsidiary to market its computer software products and services in Europe

Infodata Systems International

The first objective of the new subsidiary will be to market Inquire, the company's computerized informational storage and retrieval software system in West Germay, Austria, and Switzer-

\* A new firm, Construction
Data Systems Inc., has been
formed in Dallas to apply computer technology to provide
totally integrated management
information systems for coninformation systems for con-

\* The Commonwealth Life Insurance Co. of Louisville and 14 other life insurance companies have formed Insurance Systems of America. Inc., to market computer-related services to the insurance industry. Headquarters will be in Atlanta.

\* Recognition Technology Inc. has been formed in Dallas to specialize in automated computer data input.

Technology service will also offer systems and programming, forms design, typing for the scanner if desired, and computer processing if clients need it.

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# emerging enterprises

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BURLINGTON, Mass. - Intertel, Inc. has been formed as a supplier of data communications products. The firm's initial product line includes standard and configured integral custom modems for original equipment

manufacturers. Current products are the IN103 and IN202 which offer Bell System compatible 103 and

202 operation over direct distance dial or private lines. \* Management Science Consultants, Inc., a Houston-based firm, has been formed to work on solutions to pollution, traffic control, and waste disposal dif-ficulties facing major U.S. urban

Using analysis techniques with the aid of computer technology, Management Science Con-sultants will take problems, qualify them thoroughly, prepare mathematical models, simulate alternatives to arrive at practical solutions in terms of time, energy and cost.

\* A new computer manufacturing firm, Modular Systems, Inc., has been founded in Fort Lauderdale, Fla. Modular Computer Systems

will market complete systems for real-time, on-line data acquisition, control, and communications.

\* Command Systems Corp. has been formed in Arlington, Texas, to specialize in development of custom computer sys-

The firm will operate as a jointly held subsidiary of Kordell Inc. of Arlington and Radiation Research Associates Inc. of Fort Worth.

★ Nortronics Company, Inc., Golden Valley, Minn., manufac-turer of magnetic recording heads, has created two new divi-

The European Operations and Magnetic Head Operations Divisions complete a major organizational change that began last winter with the formation of the Precision Head Operation Division.

\* A Univac marketing organization has been formed handle sales and service of Univac computing systems in South

Known as the Univac Division of Sperry Rand South Africa (Pty.) Ltd., the new company will be headquartered in Johan-

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# **Contracts**

\$5-million contract calling the implementation and management of a computerized information retrieval system designed to serve the automative parts distribution industry has been awarded by Computer Catalogs, Inc., Boston, to Moll Associates, Inc., Watertown, Mass. The system, called "Compulog," is an on-line, real-time information storage and retrieval system designed to fill the need for total information in the auto parts industry.

An initial production contract in excess of \$500,000 to produce air data computers for use aboard the supersonic Firebee II Drone has been awarded to Contrac Corp.'s New Jersey Division by Teledyne-Ryan Aeronautical

Computer Sciences Corp. has received a contract to provide extensive services in systems analysis and computer programming to Nasa's Goddard Space Flight Center at Greenbelt, Md. CSC will support this function by providing systems analysis and computer programming for theoretical and analytical studies of satellite attitude determination and orbit determination.

The Airline Division of Computer Communications Network has signed an agreement to furnish Philadelphia-based Altair Airlines with a computerized reservations system. Terms of

the contract were not disclosed.

Infoton, Inc., Burlington, Mass., has contracted to pur-chase \$3.2 million in compochase nents for its cathode ray tube display terminals from National Semiconductor Co., Inc.

Astrodata, Inc., Anaheim, Calif., received a \$889,000 contract from the State of Califor-nia Department of Water Resources for a supervisory control system. The system will control the starting and stopping of 14 pumping units, each rated at 80,000 horsepower, and the opening and closing of two 14-ft diameter butterfly control valves approximately 1-1/2 miles from the pumping plant.

Astrodata, Inc., has received a contract from the U.S. Army Corps of Engineers, for a super-visory control system. The contract, valued at just under \$400,000, calls for the delivery of a SCS with central processor, three remote data loggers, one remote control console and as-sociated communication equipment with systems engineering and software to insure overall system performance.

Scientific Resources Corp. Philadelphia, has signed an initial contract for \$500,000 by a subsidiary, Mauchly-Wood Systems Corp., Los Angeles, with the city of Long Beach, Calif., for the development of a computerized public safety subsystem.

Vogue Instrument Corp. has been awarded a production contract for high speed digital printers from the Department of the Air Force, San Antonio Air Materiel Area, Kelly Air Force Base, in the amount of \$164,385. These printers are to be installed as part of the Minute Man Value Analysis Test Equipment (Vate) System.

World Systems Laboratories. Inc., Bethesda, Md., has been awarded a \$24,000 contract for designing and implementing a computerized fund accounting system for the Allegheny County, Pa., controllers' office.

United Computing Systems, Inc. and McGraw-Hill Book Co. have signed an exclusive contract under which UC, a subsidiary of United Utilities, Inc., will program a number of MG-H technical publications. The information in such reference works will be stored in the memory bank of United's computer in Kansas City, accessible to hundreds of simultaneous users by means of multiplexed telephone circuitry.

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# Trade Shorts

UCC's Systems Support Division (SSD). Dallas, has agreed with the Wyle Computer Products Division of Wyle Laboratories to maintain the division's computer related products, announced SSD President Edward F. Kearns

The Air Force has approved resumption of Burroughs B3500 system deliveries under the Phase II Base Level Data Automation Standardization Pro-

Metro Data Systems Inc., Okla-homa City, Okla., has been re-

PROBLEMS?

LVO Data Systems to reflect the company's recent merger with LVO Corp.

Cybernetics International Corp., New York, a diversified services company, has placed increased emphasis on peripherals, expecting to become a larger supplier of advanced key-to-disk data entry systems.

RCA's Computer Systems Division has established a new sales office in Columbia, S.C., to mar-ket and service Spectra 70 sys-

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Digital Equipment Corp.'s

Typeset-8, based on DEC's PDP-8/L, has been installed in The Times of Hamilton, New Zealand. The computer's built-in dictionary of words and place names eliminates hyphenating decisions in the composing

A mpex Corp., Culver City, Calif., has received a \$1.1 million order from the Friden Division of the Singer Co. to supply digital tape drives for the new Singer System Ten business com-

Ashikaga Bank, headquartered in Utsunomiya, Japan, has or-dered a Univac 418-III and associated peripheral equipment valued at \$5 million, which will serve as the heart of an on-line system connecting 84 branches. Univac 418-III systems have also been ordered by SITA (Société Internationale de Telecommunications Aeronautiques) for its computer center at Bohemia, Long Island, N.Y. A third order for the 418-III has come from

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O'Rourke has 20 years of mar keting, technical, and executime experience in the computer and electronics industries.

Prior to joining Control Logic, O'Rourke was associated with

Holding an M.B.A. degree, O'Rourke serves as a member of the faculty of the Center for Technology of the American University

#### Other Moves

Courtney has Eugene been promoted to vice-president and general manager of Digital Scientific Corp., Sorrento named vice-president of marketing by Transcom, Inc., Bloomingfield, Conn.

• William E. Roberts, president and chief executive officer of Ampex Corp., will assume the chairmanship of the board of directors in addition to his pres-

# Executive Corner

William R. McDonald has been named a vice-president of Arcata National Corp., Menlo Arcata Park, Calif.

Bernard M. Goldsmith, chairman of the board of Ny-tronics Components Inc., has been elected to the post of president of Nytronics, Inc., the parent company.

■ The following are three promotions at Cerebus Corp., Houston: John E. Stephens, senior vice-president, James L. Lenderman, vice-president/mar-keting, and Dewitt T. Baker, vice-president/systems and programming.

Numerax, Inc., Englewood Cliffs, N.J., has named Lester A. Probst executive vice-president.

■ Leonard J. Blumenthal has been appointed president of Chemistron Corp., Houston, a Sterling Electronics Corp. subsidiary

Stanley R. Zegel has been named president of Iowa Data Processing Corp., Cedar Rapids, Iowa

Richard J. Bonner has been named vice-president of Auto-mation Technology, Inc., Santa

Barbara, Calif.

Jerome C. Berning has been appointed president of Technical Computer Services Corp., Chicago.

# Computerworld Sales Offices

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9/1



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ENCINO, Calif. - A multiple-client accounts receivable system economizes processing time by performing operations in one pass of the master file. The system also prints statements two-up and can be installed in one week by Computer Applied Systems Inc.

Designated Casars (CAS's Accounts Receivable Sys tem), the package provides automatic repeat invoicing, general ledger account totals, variable heading and trailing messages on statements, work-in-process accounting, and client combinations of open items and balance forware statements. All financial

reports show aged balances. Four Cobol programs and two sorts comprise the total system.

Casars costs \$15,000. The system may be leased.

Computer Applied Systems Inc. is located at 18075 Ventura Blvd.

The Above Article Originally Appeared in Computerworld February 25, 1970.

Item

LI501

L1508

# **Computerminal Cancels Burroughs Orders**

By Harvey Elman and Phyllis Huggins

SAN FRANCISCO - Computerminal Inc., the firm that placed \$60 million dollars in orders for the Burroughs 5500 [CW, March 11] has failed to obtain financing, forcing termination of the contract.

Representing the largest commercial order reportedly placed outside of the U.S. Government, the contract called for 40 dual processor B5500s to be installed in 20 major U.S. cities.

A Burroughs spokesman said that order credit had not been placed for these systems, thus first quarter order levels would not be affected.

"The deal was cancelled because the capital markets are gone, forcing this industry to measure earnings performance," said Len Palmer, Computerminal president. "The industry is finally going to perform earnings or not at all. For fifteen years we've been going through cycles where as fast as any technology started to pay off, we went into another cycle with more invest-ment demands."

"The investment public just gets tired of blue-sky talk and no earnings. Service bureaus will not rush to IBM's new system as

Buy or

they have in the past," he continued.

"I have two efforts going, the large plan and the conventional bureau. We operate a B3500 and are doing \$650,000 a year and running a little black ink. I will concentrate on that until the

like me have to take the profit attitude now you just can't project profits.

"If the industry can't make profits and stand on its own two feet, you wonder if it's necessary. Tight money can impose a ficial to making this industry perform like a business. My larger plan is going to depend on the marketplace and it's my guess that the marketplace will not be the right climate for some

# Acquisitions

Tracor Computing Corp. (TCC), Austin-based consulting and computing services company, has completed the pending acquisition of Computer Planning Corp. (CPC) and its wholly -owned subsidiary, On-Line Sciences, Inc. TCC has acquired, for stock, substantially all of the assets of CPC and On-Line Sci-

Academy Computing Corp. disclosed that an agreement in principle has been reached with the management of Compute America Corp. (Comerica) where by Comerica would be merged into Academy. Both companies are headquartered in Oklahoma City. Comerica is a privately-held corporation operating in the batch-processing field as well as the marketing of computer hardware. Academy, a publicly-owned company whose stock is traded over-the-counter, is in the computer time-sharing and software field. The merger with Comerica is subject to the ap-proval of the directors and stockholders of both companies. The merger would provide the company with a nationwide computer network and put it in the top 10% of computer service companies in America in terms of annual sales.

Carci Computab Systems, Inc. has merged with Cybermatics Inc. of Fort Lee, N.J. Cyber-matics will be issuing approxi-mately 199,000 shares of common stock to effect the merger. Carci manufactures and sells continuous, single, and multicopy business forms used in computer systems. Cybermatics is a publicly owned independent software company serving as a general systems contractor and of on-line systems computer-based services and

products.

Automatic Data Processing. Inc., a national computer ser-vices company, has reached an agreement in principle to acquire the Houston computer center and data processing operations of Petro-Chem Computing, Inc., a wholly-owned subsidiary of Duquesne Natural Gas Co. of Houston. The terms of the agreement call for the issuance of an undisclosed amount of stock to Duquesne Natural Gas Co.

Tab Products Co. of Palo Alto, Calif. has sold its Data Input Center division to United Financial Data Centers, Inc., of Detroit, Mich. Tab will receive \$402,000 in cash and notes for the assets of the division. Tab is a designer and marketer of products used in the data processing field to process and store infor-mation. United Financial is a four-year-old data processing concern which specializes in professional management assistance.

Computest Corp. of Cherry Hill, N.J., has agreed in principle to acquire Three Sigma, Inc. Three Sigma is a Phoenix, Ariz. manufacturer of disk memory test equipment for the computer industry. Under terms of the agreement, Computest will purchase 80% of Three Sigma common stock in exchange for 2,800 shares of Computest common stock.

Scientific Resources Corp., has sold its 99% stock interest in West Jersey Title and Guaranty Co., Camden, N.J. to Central Mortgage Co. The purchase price was not disclosed.

ITS Computing, Inc., of Dallas, has merged with BSM Data Processing, Inc., an Atlanta, Ga. based firm, on an exchange of stock basis. ITS will continue operating as a separate entity.

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# **On-Line Retrieval System Quotes Market Prices**

MOUNT LAUREL, N.J. - An advanced information retrieval system capable of communicating simultaneously with an inter-national market quotation network and a broker's own computer system designed by the Ultronic Systems subsidiary of Sylvania Electric Products, Inc. has gone on-line.

The system, designated Ultronic Videomaster II, also can be programmed to enter buy and sell orders and confirmations. Printers for hard copy readouts of data shown on the unit's video screen are available with the system. The Videomaster II terminal was demonstrated here at the dedication of a new Master Computer Center which controls Ultronic's international stock and commodity quotation network.

#### Interfaces with Computer

The display monitor is a 12-in., video screen desk-top unit that can be configured to show six lines of 40 characters; 12 lines of 40 characters, or 12 lines of 80 characters. Two keyboard configurations, typewriter or block are available.

Videomaster II is capable of interfacing directly with the customer's computer interface unit or with a data set tied to the customer's communication system.

The unit displays up to 17 pertinent facts on more than 9,500 securities. It also provides up-to-the-minute displays on such items as exchange volume; issues up, off, or unchanged; Dow Jones averages, and the S&P indexes. Included in the Videomaster II is a "marketminder" mode which displays up to 18 securities with last sales prices shown for constant surveillance. It also features a "limitminder" mode which allows an operator to preset price limits to any series of 18 securities.

# **Xerox Unit Drops Plans** For Plant, Lays Off 350

EL SEGUNDO, Calif. - The layoff wave has crashed over Xerox Data Systems. The mainframe manufacturer has dis-charged 350 employees, bringing its total employment to 5,150, the same number as last Octo-

The Xerox subsidiary has also cancelled plans to build a \$35 million plant in Culver City, Calif. A spokesman said that th facility was dropped because of the slow economy and its effect on computer sales.

The Xerox Corp. has said pre-viously that it expects the eco-

nomic downturn to flatten its computer revenue this year.

About 170 of the 350 employees discharged were involved in manufacturing, 10% were salaried, and 180 were from other operations, including engineering, development, training, and programming. About 40% of the larger group were salaried.

An XDS spokesman said that the firm didn't expect any further "companywide" layoffs this year, "although there may be minor reductions in some

The layoffs will take place within the next two weeks. XDS said that all of the 350 have been notified, and that the company is helping them find new

XDS plans to sell the Culver City property it bought earlier this year for its new head-quarters. The plans had called for a million-sq-ft facility to be built in three stages. The Hughes Tool Co., Aircraft Division, had fought the new plant, saying that the proposed new building would block the flight path to

its private airport.
According to XDS, however, "The opposition by Hughes had no effect whatever on the deci-

# **Boards OK Systems Engineering Deal for Computer Peripherals**

FORT LAUDERDALE, Fla. — Systems Engineering Labora-tories Inc. and Computer Pe-ripherals of San Diego have announced that the boards of directors for both corporations have approved a formal agree-ment whereby Systems will acquire Computer Peripherals.

Systems is a manufacturer of real-time digital computers, custom systems, and keyboard data entry systems. Computer Pe-ripherals is a manufacturer of head-per-track disk units.

Over the past two years, Computer Peripherals has developed and recently began manufacture of these fixed head disk drives which are used as peripheral equipment in digital computer systems.

Systems will integrate the disks into its product line and also market the products on an OEM

basis to other computer companies.

#### Spectral Merger On

Systems has also resolved the "hang-up" that had cast doubt on its merger with Spectral Dynamics, also of San Diego. The merger will be completed June

Spectral management said that sufficient number of shareholders had withdrawn dissenting shares to lower the total under 5%. According to the merger agreement, if more than 5% of the shares were voted against the merger, Systems would have the option of cancelling the agreement.

Holders of about 9% of the shares originally expressed dislike for the acquisition.
122,000 Shares

Systems will acquire Computer

Peripherals for approximately 122,000 shares of its common stock. If the market value of the 122,000 shares in August or Sept., 1971, is not at least \$5,500,000, subject to certain conditions, Systems would issue up to an additional 61,000

The agreement requires approval by shareholders representing two-thirds of Computer Peripherals' common stock and the satisfaction of conditions set out in the agreement.

A special meeting of Computer Peripherals' stockholders is scheduled for June 15 in San Diego to approve the agreement.

The acquisition of Spectral will cost Systems about 253,000 of its common shares. Under the agreement Spectral shareholders will receive five-eighths of a share of Systems for each Spectral share.

This means that Systems would issue about 253,000 of its shares for Spectral.

Systems was recently traded at \$17. The dollar value, then, of the Spectral acquisition is about \$4.3 million, while the Peripherals merger would cost between \$2 million and \$3.1 million right now.

The terms of the agreement indicate that Systems management expects the price of its stock to double by the fall of

# Informatics Reports Loss Of \$241,000, Write-Down

SHERMAN OAKS, Calif. -Despite a fourth quarter profit before taxes and special items, Informatics, Inc. has reported year-end figures that show a small turn into the red from last year's profit, and a \$4 million write-down that puts the company firmly on the money-losing side.

Dr. Walter F. Bauer, president of Informatics, stated that the company decided to make cer-tain balance sheet adjustments this year so that assets would be conservatively stated. "This will assure that future periods will not be burdened with write-offs or amortization of these items, he explained.

"Through the years we have been conservative in our treatment of product development costs and we have not capitalized these costs extensively. Our decision on the other adjust-ments made is consistent with that point of view," he said.

Revenues for 1970 totalled \$19,070,000, up from 1969's \$11,548,000. The 1969 operat-

ing profit of \$526,000 turned into a \$241,000 loss, however, and this was topped by a \$4 million write-down of Informatics' investment in two California data centers, Dataplan and Atar Computer Systems. The total 1970 loss was \$4,243,000, while 1969 brought a net profit of \$561,000, or 45 cents a share.

# **MDS 9-Month Earnings** Hit High of \$6.4 Million

NEW YORK - V.E. Johnson, chairman and chief executive of-ficer of Mohawk Data Sciences Corp., has announced that total revenues and earnings of the data processing equipment manufacturing and marketing con-cern rose to all-time highs in the nine months ended April 30,

1970.
"The results were achieved,"
Johnson said, "during a period of weakness in both the domestic economy and the EDP market, and were due largely to the

continued expansion of the company's rental machine population, with nine-month rental revenues up approximately 80%.

"Though less than six years old. MDS is fortunate in having developed extensive foreign operations in rapidly growing mar-kets abroad which have helped to maintain its growth momentum during this period.

"Nevertheless," he concluded, "the slowing of deliveries by major computer manufacturers in the U.S. as a result of current economic uncertainty also forces us to be cautious about the near term outlook.'

For the quarter ending April 30, Mohawk registered total revenues of \$26.4 million and net income of \$2.3 million, compared to \$23.8 million and \$2.2 million in 1969. Earnings per share for the 1970 quarter were 42 cents, while for 1970 the figure was 41 cents including a two-cent extraordinary item.

For the nine months total revenue was \$77.2 million while the 1969 figure was \$59.6 million, and 1970 earnings were \$6.4 million, up from \$4.75 million. Net earnings per share rose from 87 cents to \$1.17.

# Burroughs Cuts Expenditures 15%, Cites Defense Contract Reductions

DETROIT - "Cutbacks in defense contracts" have caused Burroughs Corp. to pare its 1970 capital expenditures to \$85 mil-lion from its planned amount of about \$100 million

A Burroughs spokesman said that the 15% cut in planned expenditures resulted primarily from the "freeing of production facilities at our defense and space group" at Paoli, Pa.

He noted, however, that the capital budget calling for an investment of \$250 million between 1970 and 1974 has not been reduced.

Burroughs President Ray W. MacDonald said at the March 25 annual meeting that Burroughs'

capital outlays for 1970 would total \$100 million.

Burroughs' first quarter figures released last April showed a 28% increase in earnings and a 16% increase in revenues over the year-earlier period. Net earnings for the quarter were \$9,708,000 revenues \$189,175,000. Earnings per share were 56 cents.

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# DiComes on Stocks

# Knowledgeable \$ Come Back to Stock Battleground

gave back only five and a half points for the week ending June 5, the past gains of the past weeks seem more secure.

I am not over confident that a wave of profit-taking and new scare-selling may not come about, but I feel that some of the knowledgeable money has returned to the common stock battleground and may be here to

Certainly, the investors that stood on the sidelines and held cash while the bears had a fie'4-

Exchange

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A

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A

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N

N

Earnings

N=NYSE

A=ASE

bargains and holding them Among the computer stocks, Burroughs and Planning Re-

Educated at Harvard, Rob ert DiComes is a retired bro-ker who spends his time managing his stock and real estate portfolios, and a farm in New Hampshire.

search look like very strong buys at the moment. And the change for speculative gains in the depressed lower-priced issues is amazing. Why not Levinamazing. Why not Levin-Townsend for a toy or a day at day are now back, buying the the races! Just as management

6/5/70

12.00

13.25

5.38

12.00

7.50

11.13

12.50

28.00

17.75

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8.13

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33.75

12.13

14.88

6.63

Rating

Hold

Hold

Hold

Hold

Hold

Buy

Buy

Buy

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Leasco Data Proc.

has gambled, why not we?
Foxboro is waiting for takers. At as low a price/earnings ratio as possible, this stock must be included in any computer stock portfolio.

Continuing with our evaluations commenced last week on listed issues summarized weekly in CW's Stock Trading Sum-mary, let us look at the leasing companies, and peripherals and subsystems groups this week.

Once again, each stock listed below has either been mentioned in this column or will be spot-lighted in the near future. For the sake of brevity, only three recommendations will be used: Buy, Hold, or Sell/Avoid.

Future columns will explain more fully our evaluations of each security.

#### Stock Judgments

Again, as I said last week, my judgments on the above stocks are done from two points of view – basic quality and good product mix or adaptability in today's market; and public (stockholders) acceptance of the company and its ability to act well as an equity trade in the current market.

All companies belong relative to their worth so far as investors are concerned. Were this not the case, then couldn't we all buy 10 shares each of every stock in the computer field and, 10 years later, pat ourselves on the back for the good ones that rose with Dow Jones Averages (and forget selectively those which may fall wayside)? Considering

the market, unfortunately, can never be as moot a situation as judging computers and programmers!

Now I face the reality of checking the values of my \$10,000 portfolio. I bought

when I did because I believed the market had oversold itself. That world events and business changes make me wrong will be no source of apology for me.

Let's see how badly we are

| 10,000 1 | officialo. I bought | doing today: |              |
|----------|---------------------|--------------|--------------|
| Shares   | Security            | Price ar     | nd Value 6/5 |
| 10       | Burroughs           | \$116.38     | \$1163.80    |
| 15       | Digital Equip.      | 68.00        | 1020.00      |
| 50       | Foxboro             | 25.25        | 1262.50      |
| 50       | Potter Inst.        | 26.50        | 1325.00      |
| 50       | Telex (10)          | 14.88        | 744.00       |
| 50       | Wang                | 25.50        | 1275.00      |
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# Earnings Reports

#### **WALLACE BUSINESS FORMS** Three months Ended April 30

1970 1969 \$.60 7,785,000 529,000 1.60 23,316,000 1,424,000 \$.53 7,180,000 471,000 1.44 21,235,000 1,278,000 Shr Ernd Revenue Earnings 9 Mo Shr

CLARY CORP.

Three Months Ended March 31 1970 1969 Revenue \$2,038,000 \$2,197,000 227,000 46,000 DATA AUTOMATION CO.

1970 1969 Shr Ernd a\$.21 3.540.182 7,062,098 Spec Cred 535,121 b35,284 Earnings c305.041 a-Based on income before special credit. b-From sale of certain opera-tions. e-Equal to 24 cents a share.

MOHAWK DATA SCIENCES Three Months Ended April 30

1970 1969 Shr Ernd \$.42
Revenue c26,380,000
Earnings 2,315,000
9 Mo Shr
Revenue c77,215,000
Earnings 6,400,000 a\$.41 23,845,000 2,230,000 a.87 59,575,000 4,745,000

earnings 6,400,000 4,745,000 a-Includes tax credits of 2 cents a share in the quarter and 7 cents a share in the nine months. b-Includes gain on revaluation of foreign currencies of 5 cents a share. c-Includes \$1 million in the quarter and \$3 million in the nine months, from the sale of rental equipment to a third party concern.

INFOTEC INC. Year Ended Dec. 31

1969 1968 \$374,679 41,638 971,931 3,077 134,622

ADDRESSOGRAPH-MULTIGRAPH Three Months Ended April 30 1970 1969

 Shr Ernd
 \$.46
 \$91

 Revenue
 109,088,000
 108,656,000

 Earnings
 3,669,000
 7,303,000

9 Mo Shr 1.39 1.94 Revenue 307,705,000 299,033,000 Earnings 11,133,000 15,550,000

NAT'L TERMINALS CORP.

1970 \$.64 1969 Shr Ernd 8,255,000 10,420,000 Spec Cred b109,520 c282,654 114.926 a-Based on income before special credits. b-From the sale of assets. c-Equal to \$1.59 a share.

# New Registrations

BEEHIVE MEDICAL ELECTRON-ICS, INC., 1473 South 6th West, Salt Lake City, Utah, a company engaged in designing, manufacturing, and selling various types of equipment used in supplying information to computers and retrieving and displaying information from computers, filed to register 200,000 shares of common stock. Proceeds, at \$12 per share, intended to be used to pay a Small Business Administration loan, to "irchase equipment and machinery, to increase shelf inventory of component parts used in its medical systems and commercial computer display terminals and to increase technical personnel; the balance will be added to the company's working capital and used for general corporate purposes. The underwriter is D.H. Blair Securities Corp., 66 Beaver St., New York, N.Y. BEEHIVE MEDICAL ELECTRON

DIGITAL COMPUTER CONTROLS, INC., 23 Just Road, Fairfield, N.J., a company engaged in providing computer engineering services to companies which design computer systems, filed to register 200,000 shares of common stock.

equipment to commercially produce its D 112 computer, to provide for branching sales offices and hiring additional sales personnel, to research and develop new products, and to provide initial manufacturing expenses related to new products; the balance will be used to provide corporate purposes and working capital. The underwriter is D.H. Blair Securities Corp., 66 Beaver St., New York, N.Y.

York, N.Y.

DATASCAN, INC., 1111 Paulison Ave., Clifton, N.J., a company engaged in the design, manufacture and sale of electronic equipment, including control systems, integrated circuit logic cards and digital panelmeters, filed to register 200,000 shares of common stock. Proceeds, at \$25 per share maximum, intended for retiring short-term bank borrowings and the balance for general corporate purposes. The underwriter is New York Securities Co., One Whitehall St., New York, N.Y.

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|         | #850027   | STR Communications Adapter   |
| 2501    | A2  | Card Reader  |
| 2415    | 1   | Magnetic Tape Unit and Control   |
| 1442    | 5   | Card Read Punch  |
| 1403    | N1<br>8640  | Printer<br>U C S   |
| 1416    | 1<br>9643   | Print Train<br>RN3 Arrangement   |

For further information contact:

William D. Salava CNA/insurance 310 S. Michigan Ave. Chicago, III. 60604

# Earnings Report

### IMAGE SYSTEMS INC.

Year Ended Dec. 28

1969 1968

Revenue \$4,267,740 3,271,389

The report said the above figures represent the company's first full year of operations. No comparable figures available.

#### COMPUTER APPLICATIONS INC.

Six Months Ended Mar. 31

1970

Revenue \$20,087,000 \$21,402,000 Spec Chg b4,208,000 ..... Loss 9,806,000 1,648,000

a-Restated by company, b-Consists of a gain on sale of 18% of common

150

145

140

135

130

125

120

115

110 105

100 95

85 80

70 65

60

55

45

40

35 30

20

**Computer Systems** 

Supplies & Accessories

stock of EBS Data Processing Inc. of \$3,282,000, a write-off of deferred speed etc., development costs of \$6,368,000, and a provision for loss discontinued operations \$1.122.000.

# PROGRAMMING SCIENCES CORP.

Three Months Ended Feb. 28

|           | 1970    | c1969     |
|-----------|---------|-----------|
| aShr ERnd | \$.01   |           |
| Revenue   | 809,586 | \$576,523 |
| Tax Cred  | 5,210   | 1,174     |
| Earnings  | b23,681 | 5,337     |

a-Based on income before tax credit, and on shares adjusted to reflect two-for-one stock split declared Feb. 20, 1970, b-Equal to one cent a share, c-Restated by company to reflect current accounting practices.

----- Software & EDP Services

---- CW Composite Index

Computer Stocks Trading Index

Peripherals & Subsystems ..... Leasing Companies

# CONTROL DATA CORP.

Three Months Ended Mar. 31 1970

|                | 7.3     | 10      |    | 2303     |
|----------------|---------|---------|----|----------|
| Shr Ernd       |         | \$.09   |    | \$1.13   |
| Revenue        | 80,92   |         |    | ,852,000 |
| Earnings       | 1,28    | 1,000   | 16 | ,572,000 |
| This repaudit. | port is | subject | to | year-end |

#### BASIC INC.

|          | 1970       | 1969       |
|----------|------------|------------|
| Shr Ernd | \$.38      | \$.34      |
| evenue   | 12,581,127 | 10,832,134 |
| arnings  | 554,610    | 499,606    |

a-Based on 1,294,450 shares, the average number outstanding for both quarters.

#### COMPUTER EQUIPMENT CORP.

Three Months Ended Mar. 31

|          | 1970      | a1969     |
|----------|-----------|-----------|
| Shr Ernd | \$.06     | \$.0      |
| Revenue  | 5,613,000 | 4,742,000 |
| Earnings | 140,000   | 138,000   |

CALIF. COMPUTER PROD. Nine Months Ended Mar. 29

1970 1969

 Shr Ernd
 \$.20
 \$.31

 Revenue
 16,475,496
 14,010,930

 Earnings
 459,947
 688,914

#### BRANDON APPLIED SYSTEMS

Year Ended Feb. 28

 Shr Ernd
 .....
 a\$.10

 Revenue
 \$4,703,456
 \$3,010,619

 Spec Chg
 d100,478
 e18,506

 Loss
 996,602
 f108,707

a-On a fully diluted basis, and based on income before special items. d-Consisting of a loss from terminated acquisition and joint venture less a tax-loss carry-forward credit. e-Credit; from tax-loss carry-forward. f-Income; equal to 12 cents a share. g-Restated to reflect pooling-of-inter-

# DATA DESIGN LABORATORIES

Nine Months Ended March 31

1970 a1969 \$.22 5,516,370 230,198 Shr Ernd \$.18 3,522,941

Revenue Earnings 186,004 a-Restated for acquisition on a pooling-of-interests basis.

#### GERBER PRODUCTS CO.

Year Ended March 31

1970 1969

Shr Ernd \$1.87 \$1.74 Revenue 217,170,694 202,179,382 Earnings 15,502,468 14,498,630 3 Mo Shr .46 .44 3 Mo Shr .46 Revenue 54,978,475 Earnings 3,802,181

#### TOPAS COMPUTER CORP.

Year Ended Dec. 31

1969 a1968

\$.14 2,899,040 107,970 \$.08 2,001,404 50,393 Revenue Earnings

#### HEWLETT-PACKARD CO.

Three Months Ended April 30

|     | 1970       | 1969       |
|-----|------------|------------|
| rnd | \$.24      | a\$.25     |
| nue | 91,698,000 | 80,413,000 |
| ngs | 6,148,000  | 6,346,000  |
| Shr | 46         | a.46       |

Revenue 174,068,000 151,959,000 Earnings 11,704,000 11,688,000 a-Adjusted to reflect two-for-one stock split in February 1970.

# COMPUTER ROOM FLOOR Approximately 1,000 square feet of Besco Elevated Flooring sys-

tem available.

substructure is full grid The substructure is full grid bolted frame type, 24 in, x 24 in, panels are steel clad, resin fiber core covered with GE Perma Kleen 4851 high pressure laminate, floresque beige with brown trim, Half of the panels are new; the other half were in use only two months and has the appearance of being new.

Call: J.R. Moult, (214) 369-8231 for additional information.



16 23 30 6 13 20 27 6 20 27 3 10 17 24 1 8

MARCH

APRIL

BASE FOR EACH TRADING INDEX: 100 as of 3/1/68

MAY

FEB

# Computerworld Stock Trading Summary

NEW YORK AND AMERICAN STOCK EXCHANGE CLOSING PRICES, FRIDAY, JUNE 12; OVER THE COUNTER AND NATIONAL STOCK EXCHANGE, THURSDAY, JUNE 11

|      |      |      |      | SUP  | PLIES & ACCESSORIES |    |     |     |    |       |
|------|------|------|------|------|---------------------|----|-----|-----|----|-------|
|      |      |      |      |      |                     | 1  | VE  | EK  |    | WEEK  |
|      | 19   | 70   | CLO  | SING |                     |    | VE. |     | PE | RCENT |
| EXCH | RANG |      |      | ICE  |                     |    |     | NGE |    | HANGE |
| EACH | NA.  | J L. | . 14 |      |                     | -  | ter | 100 | -  | INTE  |
| N    | 15-  | 8    | 10   |      | ADAMS-MILLIS CORP   |    | -   | -   |    |       |
| 0    | 21-  | 12   | 12   |      | BALTIMORE BUS FORM  | -  |     | 1/2 | -  | 4.00  |
| A    | 25-  | 7    | 9    | 1/2  | BARRY WRIGHT        | -  |     | 1/8 | -  | 1.30  |
| A    | 35-  | 17   | 18   | 3/4  | DATA DOCUMENTS      | -  | 1   | 3/4 | -  | 8.54  |
| N    | 19-  | 12   | 14   | 3/4  | ENNIS BUS. FORMS    | +  |     | 1/8 | +  | 0.85  |
| 0    | 17-  | 8    | 9    | 1/4  | GRAPHIC CONTROLSCOR | P- |     | 1/4 | -  | 2.63  |
| N    | 166- | 63   | 78   |      | MEMOREX             | -  | 1   |     | -  | 1.27  |
| N    | 114- | 77   | 80   | 1/2  | 3M COMPANY          | -  | 4   | 7/8 | -  | 5.71  |
| 0    | 38-  | 29   | 29   | 7/8  | MOORE BUS FORMS     | -  |     | 7/8 | -  | 2.85  |
| N    | 43-  | 21   | 26   | 1/4  | NASHUA CORP.        | -  |     | 1/2 | -  | 1.87  |
| 0    | 48-  | 30   | 34   |      | REYNOLDS & REYNOLD  | -  | 1   |     | -  | 2.86  |
| 0    | 30-  | 20   | 21   |      | STANDARD REGISTER   | -  | 1   |     | -  | 4.55  |
| N    | 39-  | 24   | 24   | 3/4  | UARCO               | -  | 1   | 3/4 | -  | 6.60  |
| A    | 30-  | 8    | 10   | 1/2  | WABASH MAGNETICS    | -  |     | 7/8 | -  | 7.69  |
| 0    | 41-  | 25   | 30   |      | WALLACE BUS FORMS   | -  | 2   |     | -  | 6.25  |

|      |    |     | 0    | OMPUTER SYSTEMS     |     |     |     |         |        |  |
|------|----|-----|------|---------------------|-----|-----|-----|---------|--------|--|
|      |    |     |      |                     |     | VE  | EK  |         | WEEK   |  |
| 197  | 0  | CLO | SING |                     | NET |     | PI  | PERCENT |        |  |
| RANG | E  | b3  | ICE  |                     | CH  | IAI | NGE | (       | CHANGE |  |
| 72-1 | 00 | 102 |      | BURROUGHS CORP      | -   | 4   | 3/8 | -       | 12.35  |  |
| 37-  | 14 | 15  |      | COLLINS RADIO       | -   | 2   | 1/4 | -       | 13.04  |  |
| 22-  | 35 | 41  | 1/4  | CONTROL DATA CORP   | -   |     | 3/4 | -       | 1.79   |  |
| 24-  | 57 | 69  | 1/2  | DIGITAL EQUIPMENT   | +   | 1   | 1/2 | +       | 2.21   |  |
| 11-  | 4  | 5   | 1/4  | ELECTRONIC ASSOC.   |     | -   | -   |         |        |  |
| 14-  | 3  | 4   | 3/4  | ELECTRONIC ENGINEER |     |     | 1/2 | -       | 9.52   |  |
| 39-  | 22 | 23  | 1/4  | FOXBORO             | -   | 2   |     | -       | 7.92   |  |
| 42-  | 12 | 15  | 1/2  | GENERAL AUTOMATION  | -   | 1   |     | -       | 6.06   |  |
| 77-  | 60 | 65  | 7/8  | GENERAL ELECTRIC    | -   |     | 3/4 | -       | 1.13   |  |
| 45-  | 24 | 25  | 1/2  | HEWLETT-PACKARD CO  | -   | 2   | 3/4 | -       | 9.73   |  |
| 52-  | 73 | 78  | 5/8  | HONEYWELL INC       | -1  | 0   | 3/8 | -       | 11.66  |  |
| 87-2 | 37 | 259 |      | IBM                 | -1  | 1   |     | -       | 4.07   |  |
| 86-  | 48 | 49  | 1/4  | NCR                 | -   | 3   | 3/4 | -       | 7.08   |  |
| 34-  | 20 | 21  | 1/8  | RCA                 | -   | 1   | 1/8 | -       | 5.06   |  |
| 33-  | 16 | 20  | 5/8  | RAYTHEON CO         | -   | 1   | 1/8 | -       | 5.17   |  |
| 8-   | 2  | 3   | 7/8  | SCI. CONTROL CORP.  | 190 |     | 3/8 | -       | 8.82   |  |
| 40-  | 24 | 26  | 3/8  | SPERRY RAND         | +   |     | 1/8 | +       | 0.48   |  |
| 49-  | 14 | 17  | 1/4  | SYSTEMS ENG. LABS   | +   |     | 3/4 | +       | 4.55   |  |
| 29-  | 12 | 14  | 7/8  | VARIAN ASSOCIATES   | -   |     | 1/4 | -       | 1.65   |  |
| 51-  | 21 | 25  | 1/4  | WANG LABS.          | -   |     | 1/4 | -       | 0.98   |  |
| 15-  | 70 | 76  | 1/4  | XEROX CORP          | -   | de  | 1/2 | -       | 5.57   |  |

|      |      |    |      |      |                     |     | 5     |     |        |
|------|------|----|------|------|---------------------|-----|-------|-----|--------|
|      |      |    |      |      | LEASING COMPANIES   |     |       |     |        |
|      |      |    |      |      |                     |     | VEEK  |     | WEEK   |
|      | 19   | 70 | CLO: | SING |                     |     | IET   | P   | ERCENT |
| EXCH | RANG | 3E | PR   | ICE  |                     | CH  | HANGE | 1   | CHANGE |
| 0    | 9-   | 4  | 5    | 5/8  | BANISTER CONTIN     | -   | 1/8   |     | 2.17   |
| 0    | 25-  | 12 | 12   | 1/2  | BOOTHE COMPUTER     | -   | 1     | 400 | 7.41   |
| 0    | 8-   | 3  | 5    |      | BRESNAHAN COMP.     | 100 | 1/2   | -   | 9.09   |
| 0    | 8-   | 2  | 6    |      | COMPUTER EXCHANGE   | +   | 2     | +   | 50.00  |
| 0    | 18-  | 4  |      |      | COMPUTER LEASING    |     |       |     |        |
| 0    | 15-  | 2  |      |      | CYBER-TRONICS       | -   |       |     |        |
| N    | 32-  | 6  | 12   | 5/8  | DATA PROC. F & G    | +   | 5/8   | +   | 5.21   |
| 0    | 8-   | 3  | 4    |      | DATRONIC RENTAL     | -   | 1/4   | -   | 5.88   |
| A    | 24-  | 10 | 12   | 3/8  | DEARBORN COMPUTER   | -   | 7/8   | -   | 6.60   |
| 0    | 8-   | 4  | 4    | 1/4  | DIEBOLD COMP. LEAS. | -   | 1/4   | -   | 5.56   |
| A    | 10-  | 3  | 5    |      | DPA. INC.           | -   | 3/8   | -   | 6.98   |
| A    | 22-  | 7  | 11   | 1/4  | GRANITE MGT         | -   | 3/4   | -   | 6.25   |
| A    | 44-  | 5  | 6    | 5/8  | GREYHOUND COMPUTER  | -   | 7/8   | -   | 11.67  |
| N    | 30-  | 7  | 10   | 1/8  | LEASCO DATA PROC.   | -   | 1     | -   | 8.99   |
| 0    | 5-   | 2  | 2    | 3/4  | LECTRO COMP LEAS    | -   | 1/4   | -   | 8.33   |
| A    | 19-  | 3  | 6    | 1/2  | LEVIN-TOWNSEND CMP  | -   | 1/8   | -   | 1.89   |
| 0    | 3-   | 1  | 1    | 3/4  | LMC DATA INC.       | -   | 1/8   | -   | 6.67   |
| 0    | 4-   | 1  | 2    | 1/8  | MANAGEMENT ASSIST   | -   | 1/4   | -   | 10.53  |
| 0    | 8-   | 3  | 4    | 3/8  | NCC LEASING         |     |       |     |        |
| 0    | 8-   | 3  | 3    | 1/2  | SYSTEM CAPITAL      | -   |       |     | -      |
| A    | 19-  | 9  | 12   | 1/8  | U.S. LEASING        | -   | 3/8   | -   | 3.00   |

|      |       |    |       | PERI | PHERALS & SURSYSTEMS |     |         |     |         |        |  |
|------|-------|----|-------|------|----------------------|-----|---------|-----|---------|--------|--|
|      |       |    |       |      |                      |     | WE      |     |         | WEEK   |  |
| 1970 |       |    | OSING |      |                      | NET |         |     | PERCENT |        |  |
| EXCH | RANGE |    | PRICE |      |                      |     | CHANGE  |     |         | CHANGE |  |
| N    | 62-   | 24 | 26    |      | ADDRESSOGRAPH-MULT   | -   | 2       |     | -       | 7.14   |  |
| 0    | 15-   | 2  | 16    | 1/8  | ALPHANUMERIC         |     |         |     |         |        |  |
| N    | 48-   | 13 | 18    | 1/2  | AMPEX CORP           | +   |         | 3/4 | +       | 4.23   |  |
| A    | 34-   | 5  | 7     |      | ASTRODATA            | -   | 1       |     | -       | 12.50  |  |
| 0    | 11-   | 3  | 6     | 3/4  | BOLT BERANEK & NEW   | -   |         | 3/4 | -       | 10.00  |  |
| N    | 14-   | 6  | 8     |      | BUNKER-RAMO          | -   |         | 1/8 | -       | 1.54   |  |
| A    | 33-   | 13 | 17    | 1/2  | CALCOMP              | -   | 1       |     | -       | 5.41   |  |
| 0    | 13-   | 4  | 6     |      | COGNITRONICS         | -   |         | 1/4 | -       | 4.00   |  |
| 0    | 12-   | 5  | 6     |      | COLORADO INST.       | +   |         | 1/4 | +       | 4.35   |  |
| 0    | 36-   | 8  | 11    | 1/2  | COMPUTER COMMUN.     | -   | 1       |     | -       | 8.00   |  |
| A    | 12-   | 3  | 4     | 7/8  | COMPUTER EQUIPMENT   | -   |         | 1/4 | -       | 4.88   |  |
| A    | 28-   | 13 | 17    | 1/2  | COMPUTEST            |     | -       |     |         |        |  |
| A    | 35-   | 7  | 9     | 1/2  | DATA PRODUCTS CORP   | -   |         | 5/8 | -       | 6.17   |  |
| 0    | 23-   | 6  | 8     |      | DATA TECHNOLOGY      | -   | 3       | 1/2 | -       | 30.43  |  |
| 0    | 13-   | 5  | 6     | 1/4  | DIGITRONICS          |     | -       |     |         |        |  |
| N    | 40-   | 10 | 14    | 3/8  | ELECTRONIC M & M     | -   | 1       | 3/8 | -       | 8.73   |  |
| 0    | 8-    | 3  | 4     | 7/8  | FABRI-TEK            |     | in an 1 |     |         |        |  |
| 0    | 17-   | 2  | 3     | 3/4  | FARRINGTON MFG       | -   |         | 7/8 | -       | 18.92  |  |
| 0    | 20-   | 6  | 7     | 1/2  | INFORMATION DIS      | -   |         | 3/4 | -       | 9.09   |  |
| A    | 67-   | 17 | 22    | 1/2  | MARSHALL INDUSTRIES  | +   |         | 3/4 | +       | 3.45   |  |
| A    | 84-   | 15 | 21    | 1/8  | MILGO ELECTRONICS    | +   |         | 3/4 | +       | 3.68   |  |
| N    | 87-   | 27 | 30    | 1/2  | MOHAWK DATA SCI.     | -   | 3       | 1/4 | -       | 9.63   |  |
| 0    | 52-   | 16 | 21    | 1/2  | OPTICAL SCANNING     | -   | 1       | 1/2 | -       | 6.52   |  |
| 0    | 17-   | 4  | 5     | 3/8  | PHOTON               | -   |         | 5/8 | -       | 10.42  |  |
| 0    | 4-    | 1  | 1     | 3/4  | PHOTO-MAGNETIC SYS.  |     |         |     |         |        |  |
| A    | 42-   | 23 | 25    | 3/4  | POTTER INSTRUMENT    | -   |         | 3/4 | -       | 2.83   |  |
| 0    | 25-   | 12 | 14    | 3/4  | PRECISION INST.      | -   |         | 3/4 | -       | 4.84   |  |
| 0    | 83-   | 21 | 30    | 1/2  | RECOGNITION EQUIP    | -   | 6       | 1/2 | -       | 17.57  |  |
| 0    | 34-   | 6  | 8     | 1/4  | REDCOR CORP.         | -   |         | 1/2 | -       | 5.71   |  |
| N    | 29-   | 9  | 10    | 7/8  | SANDERS ASSOCIATES   | -   | 1       | 3/8 | -       | 11.22  |  |
| 0    | 53-   | 7  | 13    |      | SCAN DATA            | -   | 1       |     | -       | 7.14   |  |
| 0    | 23-   | 10 | 12    | 1/2  | TALLY CORP.          | -   | 1       | 1/2 | -       | 10.71  |  |
| N    | 25-   | 11 | 14    | 3/8  | TELEX                | -   |         | 1/2 | -       | 3.36   |  |
| 0    | 50-   | 8  | 10    | 1/4  | VIATRON              | +   |         | 3/4 | +       | 7.89   |  |

|      |       |     |       |      |                      |       | WE |     | -       | WEEK  |
|------|-------|-----|-------|------|----------------------|-------|----|-----|---------|-------|
|      | 19    |     |       | SING |                      | NET   |    |     | PERCENT |       |
| EXCH | RANGE |     | PRICE |      |                      | CHANG |    | NGE | CHAN    |       |
| 0    | 6-    | 2   | 2     | 1/4  | ADVANCED COMP TECH   | -     |    | 1/4 | -       | 10.00 |
| A    | 24-   | 4   | 5     | 3/4  | APPLIED DATA RES.    | +     |    | 1/2 | +       | 9.52  |
| 0    | 18-   | 4   | 5     | 1/2  | APPLIED LOGIC        | -     |    | 1/4 | -       | 4.35  |
| 0    | 8-    | 1   | 2     |      | ARIES                | -     | m  | -   |         | -     |
| A    | 47-   | 23  | . 28  | 3/4  | AUTOMATIC DATA PRC   | -     | 1  | 5/8 | -       | 5.35  |
| 0    | 14-   | 5   | 8     | 1/4  | AUTO SCIENCES        | -     | 1  | 1/4 | -       | 13.16 |
| 0    | 9-    | 2   | 3     | 1/4  | BRANDON APPL SYS     | -     | 1  |     | -       | 23.53 |
| 0    | 3-    | 1   | 1     | 3/4  | COMPUTER AGE INDUS.  | +     |    | 1/4 | +       | 16.67 |
| Λ    | 12-   | 2   | 3     | 1/4  | COMPUTER APPL        | -     |    | 1/8 | -       | 3.70  |
| 0    | 14-   | 3   | 4     | 3/4  | COMPUTER ENVIRON     | -     |    | 1/4 | -       | 5.00  |
| NAT  | 10-   | 3   |       |      | COMPUTER INDUS.      |       | -  |     |         |       |
| 0    | 13-   | 3   | 3     | 1/4  | COMPUTER NETWORK     | -     |    | 1/4 | -       | 7.14  |
| 0    | 15-   | 5   | 7     | 1/8  | COMP. PROPERTY       | -     | 1  | 1/8 | -       | 13.64 |
| Pá . | 34-   | 7   | 11    | 1/4  | COMPUTER SCIENCES    | -     |    | 1/8 | -       | 1.10  |
| 0    | 8-    | 4   | 4     | 1/2  | COMPUTER USAGE       | -     |    | 7/8 | -       | 16.28 |
| A    | 75-   | 1.8 | 23    | 1/4  | COMPUTING & SOFT     | -     | 1  | 1/2 | -       | 6.06  |
| 0    | 9-    | 2   | 3     | 1/8  | COMRESS              | -     |    | 3/8 | -       | 10.71 |
| 0    | 14-   | 2   | 3     | 3/4  | COMSHARE             | -     |    | 1/4 | -       | 6.25  |
| 0    | 3-    | 1   | 1     | 3/4  | CONSOL. ANAL. CENT.  | +     |    | 1/4 | +       | 16.67 |
| 0    | 24-   | 4   | 5     | 1/4  | DATA AUTOMATION      |       |    | 1/2 | -       | 8.70  |
| 0    | 28-   | 9   | 10    |      | DATA PACKAGING       | -     | 2  | 1/4 | -       | 18.37 |
| 0    | 6-    | 1   | 2     |      | DATAMATION SERVICE   | -     |    | 1/2 | -       | 20.00 |
| 0    | 9-    | 5   | 7     |      | DATATAB              | -     |    | 1/4 | -       | 3.45  |
| 0    | 4-    | 1   | 2     | 1/2  | DIGITEK              |       |    |     |         |       |
| 0    | 13-   | 5   | 8     |      | EDP RESOURCES        |       |    | 1/4 | -       | 3.03  |
| A    | 11-   | 5   | 6     | 1/8  | ELECT COMP PROG      |       |    | 3/4 | -       | 10.91 |
| 0    | 161-  | 31  | 33    |      | ELECTRONIC DATA SYS. |       | 4  |     | -       | 10.81 |
| 0    | 20-   | 4   | 9     |      | INFORMATICS          | +     | 1  | 1/8 | +       | 14.29 |
| A    | 25-   | 6   | 9     | 3/4  | ITEL                 |       | -  |     |         |       |
| 0    | 13-   | 1   | -     |      | LEVIN-TOWNSEND SERV  |       | -  |     |         | -     |
| A    | 25-   | 11  | 13    |      | MANAGEMENT DATA      |       | 1  |     | -       | 7.14  |
| 0    | 8-    | 3   | 3     |      | NAT COMP ANALYSTS    | -     |    | 1/4 | -       | 7.69  |
| 0    | 12-   | 3   | 9     | 1/4  | NAT.COMP. SERV.      | -     |    | 1/4 | -       | 2.63  |
| N    | 54-   | 13  | 17    | 3/8  | PLANNING RESEARCH    | -     | 1  | 7/8 | -       | 9.74  |
| 0    | 27-   | 9   | 13    |      | PROGRAMMING METHODS  | +     | -  | 1/2 | +       | 4.00  |
| 0    | 5-    | 2   | 3     |      | PROGRAMMING & SYS    |       |    | -   |         |       |
| 0    | 33-   | 3   | 5     | 1/2  | PROGRAMMING SCIENCES | -     | 1  |     | -       | 15.38 |
| N    | 14-   | 4   | 4     | 5/8  | SCIENTIFIC RESOURCES |       | -  | 7/8 | -       | 15.91 |
| 0    | 2-    | 1   | 1     | 1/8  | SOFTWARE SYSTEMS     | -     |    | 1/8 | -       | 10.00 |
| 0    | 27-   | 6   | A     | -    | TBS COMP CENT INC.   |       | -  |     |         |       |
| 0    | 4-    | 2   | 3     | 1/2  | UNITED DATA CENTER   |       |    | 1/8 |         | 3.45  |
| N    |       | 19  | 25    | 5/8  | UNIVERSITY COMP.     | +     |    | 1/2 |         | 1.99  |
| A    | 20-   | 5   | 7     | -    | URS SYSTEMS          |       |    | 1/4 | -       | 3.45  |
| 0    | 13-   | 3   | 3     | 1/2  | U.S. TIME SHARING    | -     |    |     |         | 2072  |

# Small Firm Sues IBM, Complains Of MT/SC Use

WASHINGTON, D.C. — Entering the arena of litigating giants, Computer Graphics recently became the smallest firm ever to engage IBM in antitrust action. The 21-count complaint was filed in the U.S. District Court for the District of Columbia. While it involves the Data Processing Division of IBM to some extent, it concentrates on the Office Products Division and its MT/SC (Magnetic Tape Selectric Composer) line.

An IBM spokesman noted that on April 21, IBM sued Computer Graphics in the Circuit Court of Fairfax County, Va., for about \$74,000 of "long overdue rental and purchase payments for Office Products Division products and services." He noted that IBM's position was that "It seems that this suit is Mr. Scherer's response to the earlier suit filed against his company by IBM."

Among charges of fraud, refusal to sell, refusal to service, abuse of process, the complaint contends that IBM is marketing the MT/SC as a typewriter to bypass the 1956 consent decree. The controversy centers around the definition of an electronic data processing system, for if the MT/SC is a computer and the complaint maintains that it is a powerful and sophisticated computer, IBM has been violating and continues to violate the consent decree of 1956.

#### **Typesetting Services**

A Virginia corporation since 1968, Computer Graphics specializes in computerized typesetting services and keyboard-to-tape data entry. Together with its subsidiary, Holland Office Service, Inc., the firm employs 70 people.

"Computer Graphics has been on the verge of disaster for over one year," the suit alleges. Although properly financed in December of 1968, "IBM has refused to sell equipment to plaintiffs, even on a cash basis...

#### IBM Stranglehold

As the complaint continues, "Computer Graphics has discovered and developed ways and means to lessen IBM's strangle-hold on the keypunch market and equipment." To such threat, the complaint states, IBM is reacting to protect its 500,000 keypunch machines currently on the market.

In addition to money damages, the suit requests injunctive relief.

According to Helmuth Scherer, president of Computer Graphics, his firm is also litigating in state court. Scherer sued first, then IBM filed a motion for judgment demanding \$15,886 from Computer Graphics. To that motion Computer Graphics responded with a counterclaim, alleging that IBM's action was malicious, perjured, and unfounded.

"Repeated audits revealed that IBM owed monies to Computer Graphics," said Scherer, "and not the other way around. Ever since Computer Graphics opened its doors, IBM has done anything and everything to prevent us from functioning properly. Their billing procedure is atrocious."

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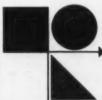
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